

APPENDIX B

- 1968:** Cabinet confirms a decision to “open branch passport offices in cities where major air terminals are located for scheduled overseas flights beginning with Vancouver, Montréal and Toronto.”
- 1969:** The following changes in passport requirements become effective April 1st:
- all applicants must support their claim to Canadian citizenship by documentary evidence;
 - passports are no longer renewable, and validity is limited to five years;
 - passport services are to be decentralized;
 - the Passport Office is made self-supporting, with operations paid for through fees charged for services rendered; and
 - the passport fee increases from \$5 to \$10.
- } These changes cause a temporary collapse in passport service as Canadians apply in massive numbers for new passports.
- 1970:** Offices open in Montréal, Toronto and Vancouver.
- 1972:** Offices open in Halifax and Edmonton.
- 1973:** Office opens in Winnipeg.
- 1974:** Satellite office opens in North York.
- 1976:** Fee increases from \$10 to \$12.
- 1979:** Offices open in Saskatoon, St. John’s, Hamilton, Calgary and Québec.
- 1980:** Fee increases from \$12 to \$20.
- 1981:** Offices open in Windsor, London, Fredericton and Victoria.
- 1982:** A toll-free telephone service is implemented.
Fee increases from \$20 to \$21.
Head office moves from Ottawa to Hull.
- 1985:** Machine-readable passports are introduced in Canada.
- 1986:** Automated writing systems are installed in Atlanta, New York, London and Los Angeles.
All Canadian missions issue machine-readable format passports.
- 1987:** Offices open in Saint-Laurent and Scarborough.
Automated writing systems are installed in Rome, Paris and Bonn.
- 1988:** Fee increases from \$21 to \$25 effective January 1st.
Automated writing system is installed in Detroit.
Ottawa Public Counter becomes an issuing office.
Offices open in Jonquière, Regina and Thunder Bay.
- 1989:** Automated writing systems are installed in San Francisco and Hong Kong.
- 1990:** North York satellite office becomes an issuing office.
The Passport Office becomes a Special Operating Agency.
Regional offices are reorganized into three reporting units: Eastern, Ontario and Western Operations.
The Passport Office becomes part of the Consular, Immigration and Passport Affairs Branch.