

## 5. Professional Development

### You said: "You are happy with increased training opportunities"

#### Since the 2000 Employee Survey, we have:

- trained an additional 320 employees through a collective (Trade and Geographic Branches) \$1 million Continuous Learning Program in FY00-01.

Leader: John Gero

Starting: January, 2001

- provided Dow Jones Interactive training to all posts in response to both Client and Employee Survey findings to increase sectoral knowledge of our staff

Leader: Pierre Sabourin, Export Development Division

Starting: April, 2001

#### We are:

- continuing to train an additional 300+ employees in FY 2001-2002 with Continuous Learning funds approved by the Resource Allocation Committee at the request of Trade and Geographic Branches

Leader: John Gero

Starting: Spring, 2001

- providing more funding to allow a total of 237 Locally-Engaged and Canada-Based staff from posts worldwide to conduct outreach in Canada to over 2,000 companies in close to 200 Canadian cities, in cooperation with International Trade Centres and other regional partners

Leader: Peter MacArthur

Starting: Ongoing

- providing New Approach briefing and training to both out-going and returning Canada-Based officers

Leader: Peter MacArthur

Starting: Spring, 1999

- providing inter-cultural effectiveness training to Canada-Based staff before posting

Leader: Louise LaRocque, Canadian Foreign Service Institute

Starting: Ongoing