



# The Department

- As host of the Summit of the Americas and as chair of the G8 in 2002, Canada is in a position to expand opportunities for more countries to participate in the benefits of globalization, while pressing for peace and security in the world.

## Government On-Line

- In the Speech from the Throne, the government said it would continue to work toward putting its services on-line by 2004 to better connect with citizens. One of our main priorities is to meet the challenge of the government's on-line initiative.
- Government On-Line (GOL) is the Government of Canada's initiative to use new Internet technology for the benefit of all Canadians. Government information will be easier to access and government services easier to use, not only through the Internet but also through all other delivery channels too.
- Secure "end-to-end" electronic transactions over the Internet will eventually make it possible for Canadians residing in Canada to have their benefit claims, tax returns, registrations and applications processed instantaneously.
- We will be offering several of our key services on-line. Passport administration, the export-import control system, consular services, investment services, public engagement, and our "roadmap to export" services are the main services that will be accessible electronically.
- We are committed to begin delivering many of our services electronically by the year 2002.
- With GOL, Canadians and foreigners will see improvements in their access to government, the content and quality of government information, the speed with which they are served, and the choice of services available to them.