

report was purchased and its recommendations implemented and records management software has been purchased. The objective regarding a compendium of child abduction materials has not been met. The conversion of our records managements system and the introduction of key work indexes has been hampered by delays in receiving authority to purchase software and engage qualified support personnel and significant delays in staffing.

3. Client Services

- Our Unit has continued to offer training sessions for EAITC personnel with numerous sessions being given to support officers implementing the immigration program. In addition, our Unit assisted in organizing the Immigration Conference held in Toronto and attended by lawyers from our Unit, CEIC, Justice Headquarters and the Immigration and Refugee Appeals Tribunal. Delivery of the Legal Awareness Program in 1991 was rendered impossible by turnovers in staff and lengthy periods in which the Unit was short staffed. Preparation and publication of a JDSC bulletin has been put aside because of other pressing priorities. Training in the area of commercial/real property law has been postponed from 1991 to fixed dates in February 1992.

4. Other

- Objective (3) relating to the Federal Real Property Act was met, in part; the Bill was introduced in 1991 and was passed in November. That part of the objective which relates to making a significant contribution to the drafting of a new set of regulations was not met. A proposed retreat (objective 14) has been postponed for reasons explained elsewhere in this Report.