a. How dated is the technology?

c. How effective are your quality control processes?

- 4. What licences has your company bought and how are they used?
  - a. How much do they cost?
  - b. How dated is the technology?
- 5. Could you access outside sources of research or technical human resources? Consider suppliers, customers, and contractors.
- 6. What is the relationship between your R&D activities and your marketing strategy?

## Productivity

1. Is your firm taking advantage of economies of scale?

- 2. Are you using appropriate technology?
  - a. Is it your technology?
  - b. What are the cost advantages?
- 3. How flexible or integrated is your production process?
  - a. At what capacity are you operating?
  - b. Is there room for expansion?

- 4. Consider issues related to labour force, plant location, transportation costs, as well as access to and cost of raw materials.
- 5. What are your competitors doing?

## **Financial Resources**

- 1. Are your present financial resources sufficient to meet your present objectives? (R&D, marketing, sales, promotion, training)
  - a. Do you have cash flow problems?
  - b. What is your present equity position?
- 2. What is your borrowing capacity in both the short- and the long-term?
- 3. How are your finances being managed?
- 4. How important are issues like fluctuating exchange rates, transfer pricing, dividends, the repatriation of funds?
- 5. Are there any changes that you would like to make to your management and financial accounting systems?