

If you have a medical emergency while abroad, officials at the nearest Canadian government office can provide you with the following services:

- Supply names of local medical providers and facilities. (Some Canadian embassies and consulates post lists of local medical providers on their website.)
- Visit you in hospital and provide basic translation services if required.
- Assist in arranging for medical evacuation if treatment is not available locally. (You must have appropriate travel health insurance to cover the costs.)
- Help with travel health insurance issues.
- Contact your next of kin, with your authorization, if you have an accident or are hospitalized, or in the event of your death.
- Provide advice about burying a Canadian abroad or repatriating the remains to Canada.
- Assist you in obtaining financial help from family and friends.

- Make alternative travel arrangements for you, including obtaining visas and other travel documents.

However, the Canadian government does not:

- Pay medical, travel or other expenses.
- Pay for the burial, cremation or repatriation of a deceased Canadian.

Suzanne woke up, dazed and bewildered, in an unfamiliar hotel room. She had no memory of what had happened after accepting a drink from a stranger she had met while sightseeing – but she knew she had been raped. Terrified and confused, she went to the Embassy of Canada. There, consular officials provided her with emotional and professional support. They assisted Suzanne in obtaining emergency medical attention and counselling, contacting her relatives and reporting the crime to the police. They would also see that a police investigation was carried out and that charges were laid if the offender was caught.