

## 2. PERCEPTIONS OF CONSULAR SERVICES

- 1 1 1 - Have never used consular services - if I had to register or were in some kind of trouble - accused of terrorism - even for a traffic violation, if I didn't speak the language.
- 1 2 2 - Have never used consular services - in cases of personal trouble, I might look to them - when travelling on a combination of business and pleasure and wanting to find out something about my particular field of endeavour - who's active in the area - the cost of services.
- 1 3 3 - Never used consular services, but I know that in circumstances such as being mugged or pickpocketed, which has happened to friends of mine, they went to the Canadian consulate - that was in Poland - within a day, things were straightened out - they had everything taken and needed passports.
- 1 4 4 - I've never used consular services - if you've lost your passport, they'll help you obtain one if you've made a photocopy of the front pages - legal problems - obtaining a doctor who speaks English - help you obtain services that you would need.
- 1 4 4 - Never had occasion (to use consular services) - thank God - I might need advice about customs or export - certain articles that might need specific approval - trade related.
- 1 6 6 - I've never used consular services - I can't think of anything that hasn't been said already - one of the things that I wanted to mention was medical.
- 1 7 7 - Never used consular services, but I would use them as an information resource in an emergency.
- 1 8 8 - To make it unanimous, I have never used consular services either - it would never even enter my mind to use them as a resource - of course, it would be different if I were in trouble - but not to obtain information about the country I was in.
- 1 11 2 - I'm wondering if what consular services is trying to do is appropriate - advertise their services?
- 1 12 2 - My understanding was that they were largely business oriented and that they held hands for people who got into trouble.
- 1 21 7 - consular services are of great assistance to people here as well - people made a lot of use of consular services here in Canada as well to track down a daughter travelling in Greece
- 1 83 8 - we don't think of using the consular services until we're in need of them - probably if I were to see "consular" there on it I would just dismiss it summarily
- 2 1 1 - Services that are given by an accredited offices of External Affairs abroad - usually in major urban centres - it's not an embassy, but it does not mean that an embassy does not have a consular service - consulates usually deal with more than an advisory service in terms of tourism.
- 2 2 2 - Attached to an embassy - representation of the country.
- 2 3 3 - I don't know what it means - it has something to do with the embassies abroad - that's the limit of my knowledge about that.