

12. Where compensation is due for the loss of a parcel or for the destruction or spoliation of the whole of the contents, the sender is entitled to return of the postal charges which have been paid. The insurance fee, however, is not returned in any case.

13. The sender of an insured parcel may apply for an advice of delivery at the time of posting upon payment of a fee fixed by the Administration of origin. Immediately the parcel has been delivered, the office of destination shall return an advice of delivery duly completed to the address shown by the sender, free of charge by the quickest route.