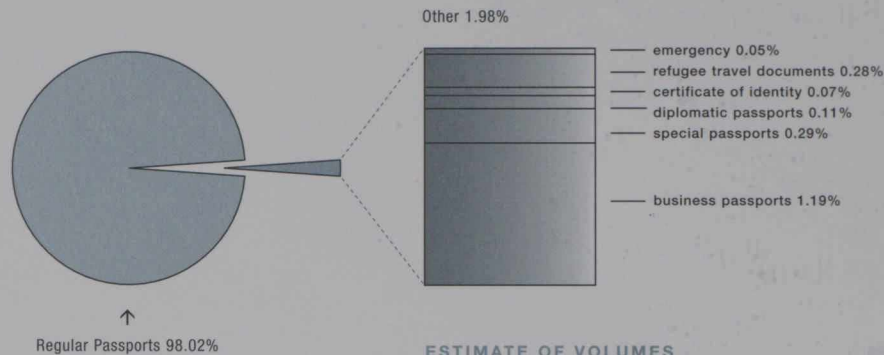


Figure 1 TYPES OF TRAVEL DOCUMENTS (1998-1999)



ESTIMATE OF VOLUMES

We anticipate that in the fiscal year of 2000-01 we will issue over 1.6 million 24-page passports—an increase of 3.5 percent over the previous fiscal year.

Our Products and Services

The Canadian Passport Office's core business is producing and issuing safe and secure travel documents. The majority of these are passports. Most Canadian travelers are familiar with the blue 24-page passport. Last year, nearly one in four Canadian citizens used it for occasional travel – vacations and business trips. Thus, it accounts for 98 per cent of all travel documents issued. The 48-page passport very closely resembles that of the 24-page. Its extra pages make it more convenient for frequent travelers such as business people. Both are valid for a period of five years.

In addition to the main 24 and 48-page passports, the Passport Office issues the following travel documents:

Diplomatic Passports—to Canadian diplomats, government officials, diplomatic couriers, and private citizens nominated as official delegates to international diplomatic conferences.

Special Passports—to people representing the Canadian government on official business.

Refugee Travel Documents—to persons who the Department of Citizenship and Immigration of Canada has determined to be refugees under the 1951 United Nations Convention. These documents are valid for two years and may be extended to a maximum of five years.

Certificates of Identity—to non-Canadians legally landed for less than three years who are stateless or unable to obtain a travel document from their country of origin. The Certificate of Identity allows travel to the countries specified in the document and is normally valid for between one and two years.

Emergency Passports—to Canadians stranded abroad. They are issued by Canadian consular missions on behalf of the Passport Office.

The Canadian passport remains the property of the Canadian government. Obtaining and carrying a valid Canadian passport is not a right. It is a privilege.

Who are our applicants?

Any Canadian citizen and/or, in some specific cases, landed immigrant who travels abroad and needs travel documents to do so is an applicant of