
INTERCULTURAL EFFECTIVENESS COURSES AND SERVICES

INTERCULTURAL EFFECTIVENESS FOR CANADIAN MISSIONS

TBD
IE0016

When requested, CFSC designs and implements custom workshops to strengthen intercultural effectiveness and teamwork within Canadian missions. A CFSC specialist will design an intervention to address the intercultural issues and needs which are identified in collaboration with the mission.

Population: Mission staff, Canada-based staff and/or Locally-engaged staff
Mode of Delivery: Classroom

INTERCULTURAL EFFECTIVENESS FOR LOCALLY ENGAGED STAFF (LES)

0.5 Day
IE0011

The course focuses on how to be interculturally effective working as locally-engaged personnel in a Canadian mission by developing both an understanding of Canadian values and communication styles, as well as those of other cultures. Using concrete examples and theoretical models of intercultural communication, participants learn how underlying values and beliefs affect behaviour and communication pattern and styles, and develop strategies for dealing with differences. Courses are offered in English or French.

Population: This course is provided on request for LES who are in Canada on area-specific training. It is a regular component of in-Canada training for LES accountants, LES assistants to HOM, LES receptionists, LES Property and Material Managers, LES Consular Specialists, LES Political/Economic/Public Affairs officers, and LES Commercial (Trade) officers
Mode of Delivery: Classroom

INTERCULTURAL EFFECTIVENESS PRE-POSTING COURSE

2 days
IE0001

The Intercultural Effectiveness Pre-posting course relates to practical issues encountered working and living in a different cultural context. This course focuses on effective intercultural performance in a Canadian mission and is designed to build or improve intercultural skills in the areas of communication and interpersonal relationships. Also featured are the challenges of individual and family adaptation. The course includes country and area-specific information and a meeting with a professional from the country of assignment. The course is designed to be relevant and applicable across a broad range of international experiences, from a first posting to multiple postings. Courses are offered in English or French. Spouses/partners are invited and encouraged to register by contacting CFSC at cultures@international.gc.ca or by phone at 819-997-1197.

NB: This course is not open to officers registered in the *Program Managers Abroad* or *Supervision at the Mission* courses.

Population: All employees and their spouses/partners who are leaving on posting
Mode of Delivery: Classroom