requests for which you need more information, etc.;

- <u>cases handled</u> by the Post Support Unit: to demonstrate how the guidelines on trading houses, Canadian content, Canadian importers, job seekers, etc. are applied;
- best practices related to various subjects based on the posts' needs, such as designing a Web site, transfer of duties, setting up an InfoCentre, making hotel reservations, etc.

Horizons is managed by the <u>Post Support Unit</u> of the Trade Commissioner Service.

Visits