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Paraphrased from the Ottawa Citizen, Oct. 7, 1997:

In late September, 1997, two Israeli Mossad agents attempted to assassinate a leader of the militant Palestinian movement Hamas. They possessed counterfeit Canadian passports. It was a story told around the world.

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The security and integrity of the passport document and process, particularly when brought to light by the Mossad incident, are vital to the

organization. Integrity affects everything we do, from the rigorous

application process to the “behind the scenes” investigations of fraud. While many could mistakenly see security as important only at the processing stage or the document design stage, in reality, security plays a role in all functions throughout the organization. Cost-effective measures cannot be considered without first considering the impact on security; faster services and response times are not possible without first examining the impact on security and integrity. Communication, planning, application design, information systems, LAN/WAN, and even something as simple as Internet access must first be scrutinized, tested and retested to ensure that they meet security objectives. Our policies, processes, communications, internal management, training and client services have all been designed with security, not just in mind, but as a priority. Our document and security processes are respected around the world, making travel for Canadians that much easier, and making our documents more readily acceptable in other countries...unfortunately, our success also makes us a target for malfeasants.

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