

## PRESENTATION OF \$10 000 UNDER THE SUGGESTION AWARD PROGRAM



Richard Oastler, Robert Clifford and Walter Staples receiving their awards from Marcel Massé.

Three staff members of the Travel and Relocation Section (ABMR) combined their efforts to review and modify the Department's bidding procedures for the air shipment of employees' personal effects on departure from Ottawa. Walter Staples, Richard Oastler and Robert Clifford consulted with air cargo carriers and approved freight forwarders to suggest a revised system, now current practice in industry, which takes advantage of "split-charters" and the substantially cheaper rates they offer. Split-charters are available through major European gateways and involve more than one carrier conveying goods to the final destination.

In its first 12 months of operation the Department realized savings of \$1 171 058, representing 51% of the budget for air shipments. Other benefits were achieved as well, including a higher level of control over shipments in transit, quicker delivery, and a more favourable

business opportunity for Canadian carriers.

The suggestion of these employees was approved by senior management in the Department and by Treasury Board officials responsible for the Suggestion Award Program. They shared the maximum award available under the Plan - \$10 000 — presented by Marcel Massé, Under-Secretary of State for External Affairs.

Congratulations to all three on a splendid team effort!

All employees of the department are encouraged to participate in the Suggestion Award Program whenever they develop an idea for streamlining working procedures which results in the elimination of waste, the reduction of inefficiency, or the improvement of the work environment thus, in many instances, saving the government money. Contact the Departmental Co-ordinator, Mrs. L.M. Mowat, ABSE, for further information.

## JE NE PARLE PAS BIEN LE FRANÇAIS

Is that your problem? There is a solution. French classes are offered free of charge, at the Pearson Building, to spouses of rotational federal government employees.

Starting in late September 1985, classes of six to ten students at the beginner and intermediate levels will be held twice a week, Monday and Wednesday or Tuesday and Thursday, from 9:00 a.m. to 12:00. Evening sessions could also be organized should sufficient interest be expressed. The classes will end in mid-June with the possibility for summer sessions if so desired.

The emphasis is on improving oral expression but comprehension of spoken and written French is also an integral part of the instruction. Over the past 17 years this program has greatly assisted countless numbers of spouses.

For further information contact Nicole Coulombe at the Official Languages Division (ADL), Lester B. Pearson Building, Ottawa, K1A 0G2. Telephone 996-8514.

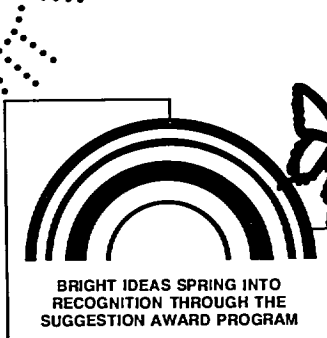
## CANADA, PEACEMAKER



"Canada, Peacemaker" was the theme of an ice sculpture entered in the 1985 Winter-Ice Dream contest by External Affairs staff members. The sculpture, a globe encircled by the Canadian flag, symbolized Canada's efforts to maintain peace throughout the world. All first-time ice sculptors, team members shovelled, carved, molded and hosed their 300 cubic foot allotment of snow into shape to meet the February 1, 1985 deadline for judging. Although not prize winners this year, Ron Waugh, Neil Clarke, Bob and Sylvie McRae, Diane Crouse, David Lafranchise, Barb McVicar, John Roue and Tania Marder can now count themselves among the ranks of experienced ice sculptors.

Canada

Suggestions are always in season  
Les suggestions sont toujours de saison



BRIGHT IDEAS SPRING INTO RECOGNITION THROUGH THE SUGGESTION AWARD PROGRAM



LES PRIMES À L'INITIATIVE, UN JARDIN D'HONNEURS POUR LES SUGGESTIONS HEUREUSES

Contact your departmental co-ordinator for details on submitting your suggestions to improve service, safety or efficiency.

L.M. Mowat  
ABSE

Renseignez-vous auprès du coordonnateur de votre ministère sur la façon de soumettre des suggestions améliorant le service, la sécurité ou l'efficacité.