

- (b) The Head of ICERIS would receive functional and administrative direction from the Chairman of ICER on behalf of the Committee, which would provide policy guidance.
- (c) The ICERIS would have access to all information and to personnel, including contract staff and consultants of all departments and agencies whose activities are audited and evaluated by the Service.

3. TASKS

(a) General

- (i) Identify issues impeding the effective delivery of services or the use of resources.
- (ii) Develop evaluation and audit plans and procedures, including procedures for following up on recommendations, for approval by ICER.
- (iii) Review the conditions of service at posts and report on the state of morale of all personnel at a post.
- (iv) Undertake such special evaluations and audits as ICER might require from time to time.

(b) Operational/Compliance Audit

- (i) Assess the operational effectiveness of posts, including effectiveness in the delivery of services and in providing service to departments and agencies at headquarters.