

1. EMERGENCY RESPONSE ORGANIZATION

The **Director of the Regional Security Division** has been assigned the duties of the **Responsible Building Authority (RBA)** for the Lester B. Pearson Building. The RBA is responsible for the development and implementation of emergency response plans and procedures pertaining to the building and has control over all building occupants during an emergency.

The **Manager of Security for North America (ISRG)** is the **Chief Building Emergency Officer (CBEO)**. The CBEO directs the operations of the **Emergency Response Organization (ERO)** during an emergency.

The **Emergency Response Organization (ERO)** is responsible for executing the established emergency response plans and procedures during an emergency. Comprised of volunteers from the various divisions within the Lester B. Pearson Building, the ERO is responsible for all occupants on their respective floor(s) during an emergency.

Each floor has a team of **Floor Fire Emergency Officers** who are experienced in providing direction and emergency assistance when required. A list of emergency personnel assigned to your floor is posted adjacent to the emergency stairwells on your respective floor. You are encouraged to familiarize yourself with the names, locations and telephone numbers of the ERO members on your floor. During an emergency ERO members may be identified by their distinctive hard hats.

Employees interested in volunteering their services as members of the Emergency Response Organization should contact their respective Floor Fire Emergency Officer. Volunteers are provided with the necessary training and equipment to perform their assigned duties.