

THE BENCHMARK COST INDEX

- The benchmark cost index (US = 100.0) is defined as the average of nine representative US cities.
- In other countries, cities included in the national index were carefully selected to ensure a fair international comparison.
- In all countries, the selected cities represent:
- > A mix in terms of population and geography.
- > Cities at different stages of the economic cycle: restructuring, emerging and mature.



LABOR COSTS ARE KEY

- In each city, labor cost data were developed for 40 job positions.
- Total labor costs include wages and salaries, statutory plans (such as pensions and workers' compensation), and other benefits usually provided by the employer.
- For manufacturing operations, labor costs average 59% of location-sensitive costs. For non-manufacturing operations, they average 81%.
- Labor-related costs vary significantly among countries:
- > Salary and wage costs (before benefits) are lowest in Italy and the United Kingdom.
- > Costs for statutory plans and other benefits are lowest in Canada, the United States, and Japan.
- > Overall labor costs are lowest in Canada, the United Kingdom, Italy, and the Netherlands.

OTHER MAJOR COSTS

- Taxes represent the second-largest location-sensitive cost. Effective corporate income tax rates are lowest on average in Canada and the United Kingdom. Property-based taxes are lowest in Austria and the Netherlands.
- Transportation costs represent 2% to 14% of costs for the manufacturing operations examined. Transportation costs-to-market are lowest in the Netherlands, for road, sea, and air freight.
- Energy costs represent 2% to 8% of costs for the manufacturing operations examined. Canada offers the lowest electricity costs, while natural gas costs are lowest in France.
- Facility costs:
- > For manufacturing, industrial land costs are lowest in France and the United States, while building construction costs are lowest in Italy and Canada.
- > For non-manufacturing operations, leasing costs for suburban office space are lowest in Italy and Austria.



DETAILED RESULTS

Further analysis of these results can be found in the report or on-line, including:

- Operations results for all 12 business operations.
- Industries analysis for a range of industries.
- Regions and Cities full regional results by city.



SUPPLEMENT | CANADEXPORT



Focus on

CANADA



RESULTS FOR CANADIAN CITIES (US=100.0)

Note	RATE CES
ATLANTIC Charlottetown, PEI 86.3 87.8 92.4 83.2 79.1 88.3 85.9 70.0 64.0 77.3 75.0 75.	ATE
Charlottetown, PEI 86.3 87.8 92.4 83.2 79.1 88.3 85.9 70.0 64.0 77.3 75.0 7 Fradericton, NB 88.8 89.8 92.7 88.7 83.7 90.0 88.2 67.5 62.7 77.5 76.3 7 Halifax, NS 89.0 90.4 93.6 87.3 83.1 89.3 87.4 66.3 60.4 77.5 76.5 7 Moncton, NB 89.0 90.1 93.0 88.6 83.9 89.9 88.1 66.3 60.4 77.5 76.5 7 Moncton, NB 89.0 90.1 93.0 88.6 83.9 89.9 88.1 66.3 60.4 77.7 76.5 7 Saint John, NB 88.8 89.8 92.8 88.5 83.8 89.9 88.3 67.6 62.8 77.7 76.5 7 Sydney, NS 90.2 92.0 94.4 87.6 83.7 89.6 87.6 65.5 59.8 76.3 75.6 7 Sydney, NS 90.2 92.0 94.4 87.6 83.7 89.6 87.6 66.5 59.8 76.3 75.6 7 Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 6 Brantford, ON 87.4 86.6 91.6 89.4 84.2 91.1 90.0 69.9 64.9 77.0 76.5 8 Drummondville, QC 84.5 84.1 90.6 86.4 81.0 88.5 87.8 62.5 57.7 72.8 72.6 7 Hamilton, ON 87.4 86.7 91.7 89.3 83.8 91.2 90.0 71.2 66.0 77.2 76.8 8 Waterloo Region, ON 87.4 86.7 91.7 89.3 83.8 91.2 90.0 71.2 66.0 77.2 76.8 8 Waterloo Region, ON 87.8 87.1 91.9 89.9 84.9 91.6 90.4 73.2 68.1 78.3 78.2 8 Untawa, ON 88.1 87.7 92.1 90.1 84.3 91.6 90.4 73.2 68.1 78.3 79.0 8 Untawa, ON 88.1 87.7 92.1 90.1 84.3 91.6 90.6 89.7 77.7 78.4 78.3 78.2 Unabec City, QC 84.6 86.0 91.8 87.9 82.9 89.6 88.7 67.3 70.7 78.4 78.3 78.2 Sherbrooke, QC 84.1 83.9 90.4 86.0 80.3 88.0 87.4 62.7 57.6 72.2 77.9 72.8 72.6 73.5 74.5 74.5 74.5 74.5 74.5 74.5 74.5 74	ED OVERAL CES AVERAG
Fredericton, NB 88.8 89.8 92.7 88.7 83.7 90.0 88.2 67.5 62.7 77.5 76.3 77. Halifax, NS 89.0 90.4 93.6 87.3 83.1 89.3 87.4 66.3 60.4 77.5 76.5 77. Moneton, NB 89.0 90.1 93.0 88.6 83.9 89.9 88.1 69.3 64.3 77.9 76.7 78.5 77.5 76.5 77. Sairt John, NB 88.8 89.8 92.8 88.5 83.8 89.9 88.3 67.6 62.8 77.7 76.5 77. St. John's, NF 91.9 95.5 96.7 84.3 83.4 88.3 86.2 65.8 59.8 76.3 76.6 75. Sydney, NS 90.2 92.0 94.4 87.6 83.7 89.6 87.6 66.5 60.7 77.8 76.8 77. Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.7 Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.7 Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.7 Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.7 Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.7 Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.7 Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.7 Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.7 Truro, NS 87.0 88.5 87.0 86.2 87.8 86.2 87.8 86.2 87.7 70.7 76.5 88.7 87.0 87.0 87.0 87.0 87.0 87.0 87.0	
Halifax, NS 89.0 90.4 93.6 87.3 83.1 89.3 87.4 66.3 60.4 77.5 76.5 77 Moncton, NB 89.0 90.1 93.0 88.6 83.9 89.9 88.1 69.3 64.3 77.9 76.5 77 Moncton, NB 88.8 89.8 92.8 89.5 83.8 89.9 88.3 67.6 62.8 77.7 76.5 77 St. John's, NF 91.9 95.5 96.7 84.3 83.4 88.3 86.2 65.8 59.8 76.3 75.6 77 St. John's, NF 91.9 95.5 96.7 84.3 83.4 88.3 86.2 65.8 59.8 76.3 75.6 77 Stydney, NS 90.2 92.0 94.4 87.6 83.7 88.6 87.6 66.5 66.5 60.7 77.8 76.8 77 Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 67 Brantford, ON 87.4 86.6 91.6 89.4 84.2 91.1 90.0 69.9 64.9 77.0 76.5 88 Drummondville, DC 84.5 84.1 90.6 86.4 81.0 88.5 87.8 62.5 57.7 72.8 72.6 77 Hamilton, ON 87.4 86.7 91.7 89.3 83.8 91.2 90.0 71.2 66.0 77.2 76.8 88 Waterloo Region, ON 87.8 87.1 91.9 89.9 84.9 91.6 90.4 73.2 66.0 77.2 76.8 88 Montreal, QC 86.9 86.2 91.8 87.9 91.9 89.4 84.4 90.6 89.9 72.1 67.4 78.3 79.0 81 Cltawa, ON 88.1 87.7 92.1 90.1 84.3 91.6 90.6 72.2 66.3 77.7 78.4 78.3 88.0 88.9 88.4 84.2 90.9 89.9 72.1 67.4 78.3 79.0 81 Cltawa, ON 88.1 87.7 92.1 90.1 84.3 91.6 90.6 72.2 66.3 77.7 78.4 78.3 88.0 88.9 88.4 84.2 90.9 89.9 72.1 67.4 78.3 79.0 81 Cltawa, ON 88.6 86.2 91.8 87.9 82.9 88.6 88.7 67.2 62.3 75.3 75.5 76.5 77 Drum, ON 87.6 87.0 92.0 88.9 84.2 90.9 89.9 70.8 66.7 77.2 77.5 77.5 81.3 88.9 88.9 88.4 84.4 90.6 89.9 72.1 67.4 78.3 79.0 81 Cltawa, ON 87.6 87.0 92.0 88.9 84.2 90.9 89.9 70.8 66.7 77.2 77.5 77.5 77.0 77.5 75.5 76.7 77.2 77.5 75.5 76.7 77.2 77.5 75.5 76.7 77.2 77.5 75.5 77.5 75.5 77.5 75.5 77.5 75.5 77.5 75.5 77.5 75.5 77.5 75.5 77.5 75.5 77.5 75.5 77.5 75.5 77.5 75.5 77.5 75.5 75.5 77.5 75.5 75.5 75.5 77.5 75.5	82.7
Moncton, NB 89.0 90.1 93.0 88.6 83.9 89.9 88.1 69.3 64.3 77.9 76.7 77.5 81.1 John, NB 88.8 89.8 92.8 88.5 83.8 89.9 88.3 67.6 62.8 77.7 76.5 76.5 77.5 19.9 95.5 96.7 84.3 83.4 88.3 86.2 65.8 59.8 76.3 75.6 75.5 74.6 73.1 66.2 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.2 87.0 NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.2 87.0 NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.2 87.0 NS 77.0 NS 87.0 87.0 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.2 87.0 NS 77.0 NS 87.0 87.0 NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.2 87.0 NS 77.0 NS 87.0 NS 77.0 NS 87.0 NS 8	84.2
Saint John, NB 88.8 89.8 92.8 88.5 83.8 89.9 88.3 67.6 62.8 77.7 76.5 75. John's, NF 91.9 95.5 96.7 84.3 83.4 88.3 86.2 65.8 59.8 76.3 75.6 75.6 75.5 ydney, NS 90.2 92.0 94.4 87.6 83.7 88.6 87.6 66.5 60.7 77.8 76.8 75.7 Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66.7 NORTHEAST Brantford, ON 87.4 86.6 91.6 89.4 84.2 91.1 90.0 69.9 64.9 77.0 76.5 80.0 Drummondville, QC 84.5 84.1 90.6 86.4 81.0 88.5 87.8 62.5 57.7 72.8 72.6 77.4 Hamilton, ON 87.4 86.7 91.7 89.3 83.8 91.2 90.0 71.2 66.0 77.2 76.8 83.8 Waterloo Region, ON 87.8 87.1 91.9 90.2 84.7 91.6 90.4 72.2 67.0 77.7 77.5 88.8 Waterloo Region, ON 87.8 86.2 91.9 89.9 84.9 91.6 90.4 73.2 68.1 78.3 78.2 88.0 Waterloo Region, ON 87.8 87.1 91.9 99.8 89.9 84.9 91.6 90.4 73.2 68.1 78.3 78.2 88.0 Waterloo Region, ON 87.8 87.7 92.1 90.1 84.3 91.6 90.6 89.9 72.1 67.4 78.3 79.0 88.5 87.10 80.4 79.2 68.1 78.3 78.2 88.0 Waterloo Region, ON 87.6 86.9 86.2 91.8 87.9 82.9 86.6 88.7 67.2 62.3 75.3 75.5 77.2 87.0 87.0 87.0 87.0 87.0 87.0 87.0 87.0	83.9
St. John's, NF 91.9 95.5 96.7 84.3 83.4 88.3 86.2 65.8 59.8 76.3 75.6 75. Sydney, NS 90.2 92.0 94.4 87.6 83.7 89.6 87.6 66.5 60.7 77.8 76.8 77. Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66. H O R I H E A S I Brantford, ON 87.4 86.6 91.6 88.4 84.2 91.1 90.0 69.9 64.9 77.0 76.5 88. Drummondville, QC 84.5 84.1 90.6 86.4 81.0 88.5 87.8 62.5 57.7 72.8 72.6 77. Hamilton, ON 87.4 86.7 91.7 89.3 83.8 81.2 90.0 71.2 66.0 77.2 76.8 87. Waterloo Region, ON 87.8 87.1 91.9 89.9 84.9 91.6 90.4 72.2 67.0 77.7 77.5 88. Waterloo Region, ON 87.8 87.1 91.9 89.9 84.9 91.6 90.4 73.2 68.1 78.3 78.2 88. Montreal, QC 86.9 86.2 91.9 89.4 84.4 90.6 89.9 72.1 67.4 78.3 79.0 88. Montreal, QC 86.9 86.2 91.9 89.4 84.4 90.6 89.9 72.1 67.4 78.3 79.0 88. Unabec City, QC 86.4 86.2 91.8 87.9 82.9 88.9 89.9 72.1 67.4 78.3 79.0 88. Sarnia, ON 87.6 87.0 92.0 88.9 84.2 90.9 89.9 70.8 65.7 77.2 76.7 84. Sherbrooke, QC 84.1 83.9 90.4 86.0 80.3 88.0 87.4 62.7 57.6 72.2 71.9 77. St. Catharines-Niagara, ON 87.5 86.8 91.8 89.4 84.3 91.2 90.1 72.0 66.8 77.3 77.0 88. St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.2 63.3 58.0 72.0 71.7 72.7 75.5 75. St. Catharines-Niagara, ON 87.5 86.8 91.8 89.4 84.3 91.2 90.9 89.9 70.8 65.7 77.2 76.7 88. St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.2 83.3 58.0 72.0 71.7 72.7 75.5 75. Toronto, ON 90.3 89.7 93.1 92.6 87.1 93.0 82.1 68.9 81.3 58.0 72.0 71.7 72. 75.5 75. Toris Rivieres, QC 81.0 85.0 88.5 87.2 82.1 88.1 88.4 67.7 62.7 75.1 75.3 77.0 88. St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.8 87.8 87.8 87.9 90.1 72.0 66.8 77.3 77.0 88. St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.8 87.9 90.1 72.0 66.8 77.3 77.0 88. St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.8 87.9 90.1 72.0 66.8 77.3 77.0 88. St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.8 87.9 90.1 72.0 66.8 77.3 77.0 88. St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.8 87.8 87.9 90.1 72.0 66.8 77.3 77.0 77.0 77.0 77.0 77.0 77.0 77.0	84.6
Sydney, NS 90.2 92.0 94.4 87.6 83.7 89.6 87.6 66.5 60.7 77.8 76.8 77 Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66 NORTHEAST Brantford, ON 87.4 86.6 91.6 89.4 84.2 91.1 90.0 69.9 64.9 77.0 76.5 88 91.0 91.0 91.0 91.0 91.0 91.0 91.0 91.0	84.3
Truro, NS 87.0 88.5 92.5 85.3 80.7 87.8 86.2 61.7 55.5 74.6 73.1 66. NORTHEAST Brantford, ON 87.4 86.6 91.6 89.4 84.2 91.1 90.0 69.9 64.9 77.0 76.5 81. Drummondville, QC 84.5 84.1 90.6 86.4 81.0 88.5 87.8 62.5 57.7 72.8 72.6 77.2 76.8 81. Hamilton, ON 87.4 86.7 91.7 89.3 83.8 91.2 90.0 71.2 66.0 77.2 76.8 81. Waterloo Region, ON 87.8 87.1 91.9 89.9 84.9 91.6 90.4 73.2 68.1 78.3 78.2 83. Waterloo Region, ON 88.1 87.7 92.1 90.1 84.3 91.6 90.4 73.2 68.1 78.3 78.2 83. Montreal, QC 86.9 86.2 91.9 89.4 84.4 90.6 89.9 72.1 67.4 78.3 79.0 81.0 Citawa, ON 88.1 87.7 92.1 90.1 84.3 91.6 90.6 76.3 70.7 78.4 78.3 83. Quebec City, QC 86.4 86.2 91.8 87.9 82.9 89.6 88.7 67.2 62.3 75.3 75.5 76. Sarria, ON 87.6 87.0 92.0 88.9 84.2 90.9 89.9 70.8 65.7 77.2 76.7 88. Sherbrooke, QC 84.1 83.9 90.4 86.0 80.3 88.0 87.4 62.7 57.6 72.2 71.9 73. St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.8 87.2 63.3 58.0 72.0 71.7 77.0 88. St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.8 87.2 63.3 58.0 72.0 71.7 77.0 88. Trois Rivieres, QC 81.0 85.0 88.5 87.2 82.1 89.1 88.4 67.7 62.7 75.1 75.3 77.0 88. Trois Rivieres, QC 81.0 85.0 88.5 87.2 82.1 89.1 88.4 67.7 62.7 75.1 75.3 77.0 77.0 77.0 77.0 77.0 77.0 77.0 77	84.3
Brantford, ON 87.4 86.6 91.6 89.4 84.2 91.1 90.0 69.9 64.9 77.0 76.5 88.0 Drummondville, QC 84.5 84.1 90.6 86.4 81.0 88.5 87.8 62.5 57.7 72.8 72.6 77.4 Hamilton, ON 88.1 87.3 91.9 90.2 84.7 91.6 90.4 72.2 67.0 77.7 77.5 88.0 Kingston, ON 87.4 86.7 91.7 88.3 83.8 91.2 90.0 71.2 66.0 77.2 76.8 88.0 Waterloo Region, ON 87.8 87.1 91.9 89.9 84.9 91.6 90.4 73.2 68.1 78.3 78.2 88.0 Montreal, QC 86.9 86.2 91.9 88.4 84.4 90.6 89.9 72.1 67.4 78.3 79.0 88.1 78.3 78.2 88.0 Waterloo Region, ON 87.8 87.1 91.9 89.9 84.9 91.6 90.6 76.3 70.7 78.4 78.3 79.0 88.1 87.7 92.1 90.1 84.3 91.6 90.6 76.3 70.7 78.4 78.3 79.0 88.1 87.7 92.1 90.1 84.3 91.6 90.6 76.3 70.7 78.4 78.3 79.0 88.1 78.3 75.5 76.0 70.7 78.4 78.3 86.0 90.6 76.3 70.7 78.4 78.3 86.0 Montreal, QC 86.4 86.2 91.8 87.9 82.9 88.6 88.7 67.2 62.3 75.3 75.5 76.5 76.5 76.5 76.5 76.5 76.5 76.5	84.5
Brantford, ON 87.4 86.6 91.6 89.4 84.2 91.1 90.0 69.9 64.9 77.0 76.5 8 Drummondville, QC 84.5 84.1 90.6 86.4 81.0 88.5 87.8 62.5 57.7 72.8 72.6 77. Hamilton, DN 88.1 87.3 91.9 90.2 84.7 91.6 90.4 72.2 67.0 77.7 77.5 88 Kingston, DN 87.4 86.7 91.7 89.3 83.8 91.2 90.0 71.2 66.0 77.2 76.8 8 Waterloo Region, DN 87.8 87.1 91.9 89.9 84.9 91.6 90.4 73.2 68.1 78.3 79.0 88.8 Montreal, QC 86.9 86.2 91.9 89.4 84.4 90.6 89.9 72.1 67.4 78.3 79.0 88.8 Quebec City, QC 86.4 86.2 91.8 87.9 82.9 89.6 86.7 77.2 76.7 87.4 78.3 75.5 77.2 <	81.6
Drummondville, QC 84.5 84.1 90.6 86.4 81.0 88.5 87.8 62.5 57.7 72.8 72.6 77.4 Hamilton, QN 88.1 87.3 91.9 90.2 84.7 91.6 90.4 72.2 67.0 77.7 77.5 88 78.5 80.0 77.2 76.8 88.5 87.8 86.7 91.7 89.3 83.8 91.2 90.0 71.2 66.0 77.2 76.8 88 87.5 89.1 91.6 89.9 84.9 91.6 90.4 73.2 68.1 78.3 78.2 88 87.1 91.9 91.9 89.9 84.9 91.6 90.4 73.2 68.1 78.3 79.0 88.0 86.2 91.9 89.4 84.4 90.6 89.9 72.1 67.4 78.3 79.0 88.0 86.2 91.8 87.9 91.9 89.4 84.4 90.6 89.9 72.1 67.4 78.3 79.0 88.0 88.1 87.7 92.1 90.1 84.3 91.6 90.6 76.3 70.7 78.4 78.3 88.0 88.0 87.6 86.4 86.2 91.8 87.9 82.9 89.6 88.7 67.2 62.3 75.3 75.5 77.5 88.0 88.0 87.6 87.0 92.0 88.9 88.9 97.0 86.7 77.2 78.7 88.0 88.9 99.9 70.8 65.7 77.2 78.7 88.0 88.0 87.4 62.7 57.6 72.2 71.9 77.0 88.0 87.4 62.7 57.6 72.2 71.9 77.0 88.0 87.4 62.7 57.6 72.2 71.9 77.0 88.0 87.4 62.7 57.6 72.2 71.9 77.0 88.0 87.4 62.7 57.6 72.2 71.9 77.0 88.0 87.4 97.0 97.0 97.0 97.0 97.0 97.0 97.0 97.0	
Hamilton, ON 88.1 87.3 91.9 90.2 84.7 91.6 90.4 72.2 67.0 77.7 77.5 88 Kingston, ON 87.4 86.7 91.7 89.3 83.8 91.2 90.0 71.2 66.0 77.2 76.8 88 Waterloo Region, ON 87.8 87.1 91.9 89.9 84.9 91.6 90.4 73.2 68.1 78.3 78.2 88 Montreal, QC 86.9 86.2 91.9 89.4 84.4 90.6 89.9 72.1 67.4 78.3 79.0 88 Quebec City, QC 86.4 86.2 91.8 87.9 82.9 89.6 88.7 67.2 62.3 75.3 75.5 76 Sarnia, ON 87.6 87.0 92.0 88.9 84.2 90.9 89.9 70.8 65.7 77.2 76.7 88 Sherbrooke, QC 84.1 83.9 90.4 86.0 80.3 88.0 87.4 62.7 57.6 72.2 71.9 73 St. Catharines-Niagara, ON 87.5 86.8 91.8 89.4 84.3 91.2 90.1 72.0 66.8 77.3 77.0 88 St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.2 63.3 58.0 72.0 71.7 73. Toronto, ON 90.3 89.7 93.1 92.6 87.1 93.0 92.1 76.8 71.7 80.2 80.5 86. MILE Saguenay, QC 80.3 80.3 88.6 85.4 80.0 87.6 86.9 60.1 54.9 70.6 70.0 70.0 MILE Saguenay, QC 80.3 80.3 88.6 85.4 80.0 87.8 87.9 89.3 67.9 62.5 76.3 74.9 77.0 70.0 70.0 70.0 70.0 70.0 70.0 70	84.7
Kingston, ON 87.4 86.7 91.7 89.3 83.8 91.2 90.0 71.2 66.0 77.2 76.8 8 Waterloo Region, ON 87.8 87.1 91.9 89.9 84.9 91.6 90.4 73.2 68.1 78.3 78.2 83 Montreal, QC 86.9 86.2 91.9 89.4 84.4 90.6 89.9 72.1 67.4 78.3 79.0 83 Ottawa, ON 88.1 87.7 92.1 90.1 84.3 91.6 90.6 76.3 70.7 78.4 78.3 79.0 83 Quebec City, QC 86.4 86.2 91.8 87.9 82.9 89.6 88.7 67.2 62.3 75.3 75.5 76 Sarnia, ON 87.6 87.0 92.0 88.9 84.2 90.9 89.9 70.8 65.7 77.2 76.7 78.7 75.6 72.2 71.9 77 76.7 78.4 88.0 87.4 62.7 57.6 72.2 71.9 77 77.2 76.7	
Waterloo Region, ON 87.8 87.1 91.9 89.9 84.9 91.6 90.4 73.2 68.1 78.3 78.2 8 Montreal, QC 86.9 86.2 91.9 89.4 84.4 90.6 89.9 72.1 67.4 78.3 79.0 80 Ottawa, ON 88.1 87.7 92.1 90.1 84.3 91.6 90.6 76.3 70.7 78.4 78.3 81 Quebec City, QC 86.4 86.2 91.8 87.9 82.9 89.6 88.7 67.2 62.3 75.3 75.5 76.7 Sarnia, ON 87.6 87.0 92.0 88.9 84.2 90.9 89.9 70.8 65.7 77.2 76.7 8.7 Sherbrooke, QC 84.1 83.9 90.4 86.0 80.3 88.0 87.4 62.7 57.6 72.2 71.9 77. Sorel-Tracy, QC 84.6 84.0 90.7 86.9 81.3 88.6	85.5
Montreal, QC 86.9 86.2 91.9 89.4 84.4 90.6 89.9 72.1 67.4 78.3 79.0 86.0 Cttawa, QN 88.1 87.7 92.1 90.1 84.3 91.6 90.6 76.3 70.7 78.4 78.3 85.0 Quebec City, QC 86.4 86.2 91.8 87.9 82.9 89.6 88.7 67.2 62.3 75.3 75.5 75.5 75.5 87.0 92.0 88.9 84.2 90.9 89.9 70.8 65.7 77.2 76.7 88.9 84.2 90.9 89.9 70.8 65.7 77.2 76.7 87.0 Sherbrooke, QC 84.1 83.9 90.4 86.0 80.3 88.0 87.4 62.7 57.6 72.2 71.9 75.0 Screl-Tracy, QC 84.6 84.0 90.7 86.9 81.3 88.6 88.0 62.2 57.3 72.9 72.6 77.0 St. Catharines-Niagara, QN 87.5 86.8 91.8 89.4 84.3 91.2 90.1 72.0 66.8 77.3 77.0 86.0 St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.2 63.3 58.0 72.0 71.7 75.0 Toronto, QN 90.3 89.7 93.1 92.6 87.1 93.0 92.1 76.8 71.7 80.2 80.5 81.0 72.0 71.7 75.0 Ville Saguenay, QC 80.3 80.3 88.6 85.4 80.0 87.6 86.9 60.1 54.9 70.6 70.0 76.0 MLD WEST Brandon, MB 90.3 90.7 94.3 87.8 84.4 89.7 89.3 67.9 62.5 76.3 74.9 75.0 Calgary, AB 88.5 89.1 91.3 87.8 87.0 90.1 88.6 74.4 69.3 76.6 76.5 75.0 Edmonton, AB 87.5 88.3 90.8 86.4 85.3 89.0 87.3 68.6 63.6 73.7 73.0 75.0 Calgary, AB 88.5 89.1 91.3 87.8 87.0 90.1 88.6 74.4 69.3 76.6 76.5 75.0 Edmonton, AB 87.5 88.3 90.8 86.4 85.3 89.0 87.3 68.6 63.6 73.7 73.0 75.0 Calgary, AB 88.5 89.1 91.3 87.8 87.0 90.1 88.6 74.4 69.3 76.6 76.5 76.5 Edmonton, AB 87.5 88.3 90.8 86.4 85.3 89.0 87.3 68.6 63.6 73.7 73.0 75.0 Calgary, AB 88.5 89.1 91.3 87.8 87.0 90.1 88.6 74.4 69.3 76.6 76.5 76.5 Edmonton, AB 87.5 88.3 90.8 86.4 85.3 89.0 87.3 68.6 63.6 73.7 73.0 75.0 Calgary, AB 86.1 86.9 90.4 85.3 83.8 88.1 86.7 67.3 66.0 77.4 71.6 75.2 75.4 75.1 75.3 75.0 75.0 75.0 75.0 75.0 75.0 75.0 75.0	84.9
Ottawa, ON 88.1 87.7 92.1 90.1 84.3 91.6 90.6 76.3 70.7 78.4 78.3 88.0 Quebec City, QC 86.4 86.2 91.8 87.9 82.9 89.6 88.7 67.2 62.3 75.3 75.5 77.5 Sarnia, ON 87.6 87.0 92.0 88.9 84.2 90.9 89.9 70.8 65.7 77.2 76.7 8 Sherbrooke, QC 84.1 83.9 90.4 86.0 80.3 88.0 87.4 62.7 57.6 72.2 71.9 77. Sorel-Tracy, QC 84.6 84.0 90.7 86.9 81.3 88.6 88.0 62.2 57.3 72.9 72.6 77. St. Catharines-Niagara, ON 87.5 86.8 91.8 89.4 84.3 91.2 90.1 72.0 66.8 77.3 77.0 8 St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 <td>85.7</td>	85.7
Quebec City, QC 86.4 86.2 91.8 87.9 82.9 89.6 88.7 67.2 62.3 75.3 75.5 77.2 Sarnia, QN 87.6 87.0 92.0 88.9 84.2 90.9 89.9 70.8 65.7 77.2 76.7 8 Sherbrooke, QC 84.1 83.9 90.4 86.0 80.3 88.0 87.4 62.7 57.6 72.2 71.9 77 Sorel-Tracy, QC 84.6 84.0 90.7 86.9 81.3 88.6 88.0 62.2 57.3 72.9 72.6 72.6 72.2 71.9 77 72.0 66.8 77.3 77.0 86.8 81.8 89.4 84.3 91.2 90.1 72.0 66.8 77.3 77.0 86.8 81.8 87.2 63.3 58.0 72.0 71.7 73.7 73.0 73.1 73.0 73.1 73.0 73.1 73.0 73.1 73.0 73.1 73.0 <td< td=""><td>85.3</td></td<>	85.3
Sarnia, ON 87.6 87.0 92.0 88.9 84.2 90.9 89.9 70.8 65.7 77.2 76.7 8 Sherbrooke, QC 84.1 83.9 90.4 86.0 80.3 88.0 87.4 62.7 57.6 72.2 71.9 77. Sorel-Tracy, QC 84.6 84.0 90.7 86.9 81.3 88.6 88.0 62.2 57.3 72.9 72.6 7.5 St. Catharines-Niagara, ON 87.5 86.8 91.8 89.4 84.3 91.2 90.1 72.0 66.8 77.3 77.0 8 St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.2 63.3 58.0 72.0 71.7 77. Toronto, ON 90.3 89.7 93.1 92.6 87.1 93.0 92.1 76.8 71.7 80.2 80.5 80.5 Trois Rivieres, QC 81.0 85.0 88.5 87.2 82.1 89.1 88.4 67.7 62.7 75.1 75.3 77.0 WILL Saguenay, QC 80.3 80.3 88.6 85.4 80.0 87.6 86.9 60.1 54.9 70.6 70.0 70.0 MILL DWEST Brandon, MB 90.3 90.7 94.3 87.8 84.4 89.7 89.3 67.9 62.5 76.3 74.9 77. Calgary, AB 88.5 89.1 91.3 87.8 87.0 90.1 88.6 74.4 69.3 76.6 76.5 76.5 Edmonton, AB 87.5 88.3 90.8 86.4 85.3 89.0 87.3 68.6 63.6 73.7 73.0 77. Lethbridge, AB 86.1 86.9 90.4 85.3 83.8 88.1 86.7 67.3 62.0 72.4 71.6 77.	86.2
Sherbrooke, QC 84.1 83.9 90.4 86.0 80.3 88.0 87.4 62.7 57.6 72.2 71.9 77. Sorel-Tracy, QC 84.6 84.0 90.7 86.9 81.3 88.6 88.0 62.2 57.3 72.9 72.6 77. St. Catharines-Niagara, QN 87.5 86.8 91.8 89.4 84.3 91.2 90.1 72.0 66.8 77.3 77.0 8 St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.2 63.3 58.0 72.0 71.7 77. 77.1 77. 77.1 77.1 77.1 77.1	83.5
Sorel-Tracy, QC 84.6 84.0 90.7 86.9 81.3 88.6 88.0 62.2 57.3 72.9 72.6 77.2 72.6 77.3 77.0 8 85.2 83.1 90.0 85.7 79.8 87.8 87.2 63.3 58.0 72.0 71.7 77.7 80.2 80.5 80.5 87.2 82.1 89.1 88.4 67.7 62.7 75.1 75.3 77.7 77.1 77.7 77.7 77.7 77.7 77.7 77.7	84.9
St. Catharines-Niagara, ON 87.5 86.8 91.8 89.4 84.3 91.2 90.1 72.0 66.8 77.3 77.0 8 St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.2 63.3 58.0 72.0 71.7 77.7 Toronto, ON 90.3 89.7 93.1 92.6 87.1 93.0 92.1 76.8 71.7 80.2 80.5 81 Trois Rivieres, QC 81.0 85.0 88.5 87.2 82.1 89.1 88.4 67.7 62.7 75.1 75.3 70 Ville Saguenay, QC 80.3 80.3 88.6 85.4 80.0 87.6 86.9 60.1 54.9 70.6 70.0 70 M I D W E S T Brandon, MB 90.3 90.7 94.3 87.8 84.4 89.7 89.3 67.9 62.5 76.3 74.9 72 Calgary, AB 88.5 89.1 91.3 87.8 87.0 90.1 88.6 74.4 69.3 76.6 76.5 76	81.0
St. Hyacinthe, QC 83.5 83.1 90.0 85.7 79.8 87.8 87.2 63.3 58.0 72.0 71.7 73.7 Toronto, ON 90.3 89.7 93.1 92.6 87.1 93.0 92.1 76.8 71.7 80.2 80.5 86.5 73.1 73.0 85.0 85.5 87.2 82.1 89.1 88.4 67.7 62.7 75.1 75.3 74.0 86.9 86.1 86.9 86.1 86.4 89.7 89.3 67.9 62.5 76.3 74.9 75.0 86.6 76.5 76.5 76.5 76.5 76.5 76.5 76.5 7	81.5
Toronto, ON 90.3 89.7 93.1 92.6 87.1 93.0 92.1 76.8 71.7 80.2 80.5 81 Trois Rivieres, QC 81.0 85.0 88.5 87.2 82.1 89.1 88.4 67.7 62.7 75.1 75.3 76 Ville Saguenay, QC 80.3 80.3 88.6 85.4 80.0 87.6 86.9 60.1 54.9 70.6 70.0 76 MIID WEST Brandon, MB 90.3 90.7 94.3 87.8 84.4 89.7 89.3 67.9 62.5 76.3 74.9 77. Calgary, AB 88.5 89.1 91.3 87.8 87.0 90.1 88.6 74.4 69.3 76.6 76.5 77. Edmonton, AB 87.5 88.3 90.8 86.4 85.3 89.0 87.3 68.6 63.6 73.7 73.0 77. Lethbridge, AB 86.1 86.9 90.4 85.3 83.8 88.1 86.7 67.3 62.0 72.4 71.6 77.	85.1
Trois Rivieres, QC 81.0 85.0 88.5 87.2 82.1 89.1 88.4 67.7 62.7 75.1 75.3 77.4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	80.7
Ville Saguenay, QC 80.3 80.3 88.6 85.4 80.0 87.6 86.9 60.1 54.9 70.6 70.0 70.0 MI I D W E S T Brandon, MB 90.3 90.7 94.3 87.8 84.4 89.7 89.3 67.9 62.5 76.3 74.9 77.6 Calgary, AB 88.5 89.1 91.3 87.8 87.0 90.1 88.6 74.4 69.3 76.6 76.5 70.5 70.0 70.0 70.0 70.0 70.0 70.0 70	87.9
MIDWEST Brandon, MB 90.3 90.7 94.3 87.8 84.4 89.7 89.3 67.9 62.5 76.3 74.9 77. Calgary, AB 88.5 89.1 91.3 87.8 87.0 90.1 88.6 74.4 69.3 76.6 76.5 76. Edmonton, AB 87.5 88.3 90.8 86.4 85.3 89.0 87.3 68.6 63.6 73.7 73.0 77. Lethbridge, AB 86.1 86.9 90.4 85.3 83.8 88.1 86.7 67.3 62.0 72.4 71.6 77.	82.3
Brandon, MB 90.3 90.7 94.3 87.8 84.4 89.7 89.3 67.9 62.5 76.3 74.9 77.5 77.5 77.5 77.5 77.5 77.5 77.5 77	79.2
Calgary, AB 88.5 89.1 91.3 87.8 87.0 90.1 88.6 74.4 69.3 76.6 76.5 77.8 Edmonton, AB 87.5 88.3 90.8 86.4 85.3 89.0 87.3 68.6 63.6 73.7 73.0 73.8 Lethbridge, AB 86.1 86.9 90.4 85.3 83.8 88.1 86.7 67.3 62.0 72.4 71.6 72.4	
Edmonton, AB 87.5 88.3 90.8 86.4 85.3 89.0 87.3 68.6 63.6 73.7 73.0 73.0 Lethbridge, AB 86.1 86.9 90.4 85.3 83.8 88.1 86.7 67.3 62.0 72.4 71.6 73.0 73.0 73.0 73.0 73.0 73.0 73.0 73.0	84.5
Lethbridge, AB 86.1 86.9 90.4 85.3 83.8 88.1 86.7 67.3 62.0 72.4 71.6 72	85.0
	82.9
Madicine Unt AD 055 065 000 045 027 077 050 000 005 714 704	81.8
Medicine Hat, AB 85.5 86.5 90.0 84.5 82.7 87.7 85.9 66.0 60.5 71.4 70.4 70.4	81.0
Moose Jaw, SK 88.8 89.4 92.0 86.6 84.6 89.2 87.7 67.2 61.9 77.6 75.9 73	83.6
Prince Albert, SK 89.2 90.0 92.2 86.6 84.5 88.9 87.4 66.3 60.9 76.8 75.0 7	83.4
Red Deer, AB 85.9 86.8 89.9 84.8 83.6 87.9 86.3 67.1 61.5 71.7 70.7 71	81.4
Regina, SK 90.1 90.7 92.9 87.9 86.3 90.1 88.6 70.2 65.3 79.5 78.2 77	85.3
Saskatoon, SK 89.9 90.5 92.6 87.8 86.4 90.0 88.5 68.7 64.0 79.1 77.7 76	84.9
Winnipeg, MB 92.8 93.2 95.8 90.0 86.5 91.1 90.7 69.5 64.7 78.4 77.3 76	86.4
PACIFIC	
Chilliwack, BC 91.1 91.4 93.3 88.9 91.6 91.5 89.2 67.9 62.6 77.0 76.1 78	85.5
Kamloops, BC 91.3 91.7 93.0 89.5 90.9 91.5 89.1 68.2 62.8 76.5 75.4 76	85.3
Kelowna, BC 90.5 90.9 92.7 88.9 89.9 91.0 88.7 67.3 61.9 76.0 74.8 75	84.7
Nanaimo, BC 91.9 92.5 93.8 89.1 91.5 91.6 89.1 71.3 65.6 77.4 76.6 76	86.2
Prince George, BC 92.7 93.2 94.2 89.8 91.4 92.1 89.5 69.6 64.2 77.5 76.6 78	86.4
Vancouver, BC 93.0 93.3 94.4 91.0 94.0 92.8 90.6 74.6 69.6 80.6 80.2 84	88.2
Victoria, BC 93.9 94.9 94.8 91.6 93.5 92.9 90.2 72.8 67.6 79.1 78.5 81	87.9

FULL RESULTS OF THIS STUDY ARE AVAILABLE AT: WWW.COMPETITIVEALTERNATIVES.COM