

to redirect your number. Call the Information Technology Help Line at 944-1776 (1-2-1) for a service request form if you did not submit a request before moving.

2. Make sure phone is plugged into a black numbered jack, and the AC adaptor is plugged in.

Phone rings but display screen is blank

Plug AC adaptor into electrical outlet.

Display date is incorrect

Slide panel with Bell name on it (below your display screen) to the right. This reveals the grey button used for selecting your options. Choose item 2 to set date and time. To obtain a phone user guide, call the Information Technology Help Line at 944-1776 (1-2-1).

Message light keeps flashing

1. Check your voice mailbox for messages. If there are none, hang up.
2. Lift receiver and press *96 to reset message light.

a) I haven't moved recently

b) I just moved to a new location
– accessing voice mail and cancelling the message light

1. To stop message light from flashing when you have no messages, dial 944-0198, choose option 4, enter 1, and listen to prompts for the message waiting indicator and make your changes.
AND/OR
2. Lift receiver and press *96 to reset message light.

Display screen indicates new callers but there are no messages

Your phone keeps a record of unanswered calls you received and the phone numbers. To clear this message press the "Callers" button on your phone and press "Delete" or the # button twice.

