

c) appropriate library and information services.

It will be noted that "library and information services" are considered both as "personal" and "central" services.

**Public**

- a) any individual or group of individuals;
- b) any association or non-governmental organization;
- c) any corporation;
- d) any provincial institution and/or any of its agents;
- e) any municipal body.

This definition does not include federal Public Service employees while serving as employees.

**Service to the Public**

"Service to the public" means any communication, oral or written, or any action initiated to inform or to otherwise assist the public.