

# DOUSERV TELECOM INC.

## COMPANY OVERVIEW

Douserv Telecom Inc. is a leader in the consulting and technical services field. It provides its customers with a multidisciplinary team, experienced in fields such as conventional and data telecommunications and office automation. From its beginning, hospitals, governments, national and international organizations have relied on DTI to analyse, research, recommend and manage their major communications undertakings.

Founded in 1974 by G. Raymond Doucet, P. Eng., as Doucet & Associates Consulting Ltd., it evolved to establish offices in several Canadian cities and in the United States. Incorporated in 1980 as Douserv Group Inc., the parent company and associated firms are well established in the field of communications and related electronic systems. Douserv Telecom Inc. is the associated firm of the group responsible for voice, data and telematic projects.

## EXPERIENCE

The competence of its consultants, recognized by governments, telephone companies and other utility companies, earned DTI such assignments as:

- All aspects of telecommunications projects for Saudi Arabia's King Abdulaziz University, including telephone and cable distribution systems, radio paging and mobile radio communications, the loudspeaker

paging system, closed-circuit television facilities, and design of the data communications network and underground cable plant.

- The engineering and management of the James Bay Development Corporation's telecommunications services, including mobile radio communications, television reception by satellite and broadcasting, and telemetry.
- The study of Sherbrooke University's telecommunications requirements.
- The design and engineering for the Inter-Vision consortium of very high-capacity microwave systems.
- The planning and design of the telecommunications network for the Quebec Labour, Health and Safety Commission.
- Technical assistance and network management for Microbec Inc., which distributes television signals from the U.S. throughout eastern Quebec by means of microwave transmission.

In the field of *videotex applications*, DTI is responsible for the detailed definition, engineering and project management of a combined teletext/ videotex system in the Montreal Convention Centre to provide on-line registration and interactive information. The project consists of implementing an innovative concept to provide a fully computerized NAPLPS system for managing the convention centre.

The on-line registration segment of the project is based on a Telidon teletext system which provides:

- Orientation for visitors to locate events of interest to them.
- Advertising addressed to specific interest groups.
- Convention centre services.
- Advertising of complementary convention programs.
- Visual support to security programs in case of emergency.

The interactive information segment is based on a NAPLPS videotex system which provides information within the convention centre and to convention hotels concerning:

- Current events and services available in the convention centre.
  - Tourist information about Montreal, the Province of Quebec and Canada.
- The database is compatible with other interactive Telidon terminals throughout the world.

## PRODUCTS AND SERVICES

DTI provides services similar to those provided in the Montreal Convention Centre, including:

- Complete consulting.
- Engineering and managing services.
- Advisory services.

## FOR MORE INFORMATION

Through its Douserv Group affiliations, DTI has offices in most major cities of eastern Canada and in the United States under the name of Douserv Consulting Corporation, with its head office in Dallas, Texas.

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