

Service	Current Estimated Level of Service	Current P.Y.s	Consultant's Recommendations		
			Level of Service	Required Action	Effect on P.Y.s
G.3. (Legal) Distribution of acquisition list	standard	0.025	standard	no change	--
G.4. (Legal) Answering reference question	superior	1.275	superior	no change	--
G.5. (Legal) Indexing of legal opinions written by the Department	standard	0.05	standard	no change	--
G.6. (Legal) Interlibrary lending and borrowing	standard	0.025	standard	no change	--
H. Organization and retrieval of NATO documents	standard	1.1	standard	no change	--
I.1. Purchasing of monographs and standing orders	standard	1	standard	no change	--
I.2. Receiving and accessioning of monographs	standard	0.9	standard	no change	--
I.3. Invoice processing and bookkeeping	standard	1.1	standard	no change	--
I.4. Ordering of subscriptions	standard	1	standard	no change	--
J. Direction and management of Library	standard	2.9	standard	no change	--