

Freight Forwarders: Exporters may wish to entrust their shipments to a freight forwarder rather than handling the arrangements for foreign delivery and related documentation themselves.

Freight forwarders provide expertise as to the most cost effective shipping arrangements and act as the shipper's coordinator, controlling and monitoring the shipment from collection to delivery. This includes the related documentation, storage, customs clearance, examination of goods, collection of payments and other handling services as specified in the freight handling contract.

Cost and quality of service are both important when choosing a freight forwarder. Industry Science and Technology Canada publishes a "Directory of Canadian Customs Brokers and Freight Forwarders" as part of its Business Opportunities Sourcing System (BOSS). Copies may be obtained from your local ISTC office. Online computer access to the BOSS system may be arranged by calling (613)954-5031.