3. Unless disclosure is required under the laws of a Party, any information about a person which is transmitted in accordance with this Agreement to that Party by the other Party is confidential and shall be used only for purposes of implementing this Agreement and the legislation to which this Agreement applies.

## ARTICLE 20

## Exemption or Reduction of Taxes, Dues and Charges

1. Any exemption from or reduction of taxes, legal dues and administrative charges for which provision is made in the legislation of a Party in connection with the issuing of any certificate or document required to be produced for the application of that legislation shall be extended to certificates or documents required to be produced for the application of the legislation of the other Party.
2. Any documents of an official nature required to be produced for the application of this Agreement shall be exempt from any authentication by diplomatic or consular authorities and similar formality.

## ARTICLE 21

## Language of Communication

For the application of this Agreement, the competent authorities and competent institutions of the Parties may communicate directly with one another in any official language of either Party.

## ARTICLE 22

## Submitting a Claim, Notice or Appeal

1. Claims, notices and appeals concerning eligibility for, or the amount of, a benefit under the legislation of a Party which should, for the purposes of that legislation, have been presented within a prescribed period to a competent authority or competent institution of that Party, but which are presented within the same period to a competent authority or competent institution of the other Party, shall be treated as if they had been presented to the competent authority or competent institution of the first Party. The date of presentation of claims, notices and appeals to the competent authority or competent institution of the other Party shall be deemed to be the date of their presentation to the competent authority or competent institution of the first Party.
