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The Brunswickan will like to congratulate former University President, James Downey on his appointment to the Premier's Commission on the Constitution. We would also like to thank him for this wonderful space filling photograph! "Walk good, chief!" (An old Jamaican saying.)

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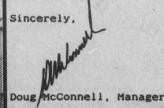
September 14, 1990

Open Letter to 1st Year UNB Students:

By now you will have had the unfortunate experience of waiting in our line-ups to obtain your textbooks. On behalf of the Bookstore (the University), I apologize for this inconvenience. Given the circumstances, a special thank you for your patience and politeness. You have been super customers. We look forward to serving you during the coming years under more favourable conditions.

Although we have taken measures to minimize the congestion and waiting time, it seems there will always be line-ups that accompany what we call the "fall rush". Very few university bookstores are exempt of this situation. Throughout the year, the Bookstore serves its customers from the Main Floor (bank level) with 18 staff members and two to three check-out registers. To handle the Fall Rush, we re-arrange fixtures in the store, add 8-10 temporary staff, add seven registers, and install lines to handle two additional credit-card processors. (Our major restriction to being able to do more is really one of not having enough space.)

Again, we thank you all for bearing with us, particularly, during the first three to four days of classes. Be assured that we look forward to serving you not only for the coming year, but for years to come. If you have comments or concerns that you think we can and/or should act on, please contact me.



P.S. To senior class members reading this letter, we are well aware of and appreciate your patience as well. Should you have comments or concerns, you too should get in



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