- Assistance may be postponed by the Requested State if execution of the request would interfere with an ongoing investigation or prosecution in the Requested State.
- The Requested State shall promptly inform the Requesting State of a decision
 of the Requested State not to comply in whole or in part with a request for
 assistance, or to postpone execution, and shall give reasons for that decision.
- 4. Before refusing to grant a request for assistance or before postponing the grant of such assistance, the Requested State shall consider whether assistance may be granted subject to such conditions as it deems necessary. If the Requesting State accepts assistance subject to these conditions, it shall comply with them.

PART II - SPECIFIC PROVISIONS

ARTICLE 4

LOCATION OR IDENTITY OF PERSONS

The competent authorities of the Requested State shall make best efforts to ascertain the location and identity of persons specified in the request.

ARTICLE 5

SERVICE OF DOCUMENTS

- The Requested State shall serve any document transmitted to it for the purpose
 of service.
- The Requesting State shall transmit a request for the service of a document pertaining to a response or appearance in the Requesting State within a reasonable time before the scheduled response or appearance.
- The Requested State shall return a proof of service in the manner required by the Requesting State.

ARTICLE 6

DELIVERY OF OFFICIAL DOCUMENTS

At the request of the Central Authority of the Requesting State, the Central Authority of the Requested State:

- (a) shall provide copies of publicly available official documents, records or information in the possession of government departments and agencies in that State; and
- (b) may provide copies of official documents, records or information in the possession of a government department or agency in that State but which are not publicly available, subject to the same conditions under which such documents would be provided to its own authorities.