

ICONDESK 4.4 - Problem with the Alias Function

A problem has been discovered with the Alias function of ICONDESK 4.4, which could result in the non-delivery of a message to the intended recipient and the delivery of a message to unintended recipients, both without the knowledge of the sender.

We are working on a solution to this problem. In the meantime, we recommend that you use the following procedures when addressing messages and naming aliases.

A. Addressing messages:

Do NOT enter names (or alias names) directly in the Recipient section of the Compose Message window. Instead, use the Query function from the Addresses window to select the recipients of the message, as follows:*

1. Select MESSAGE, NEW from the Mail Manager Window.
2. Click the ADDRESSES command button.
3. Click on the QUERY button.
4. Type in your criterion for the search. This could be a first or last name, division or mission acronym.
5. From the Results window, click on the address(es) to whom you want to send your message, click on ADD. or
6. Click on OK.

*from Introduction to ICONDESK Version 4.4, Learning Guide, p. 24.

B. Naming Aliases:

Ensure that no Alias name is "part of" or "contained in" any other Alias name. For example, the Alias name STE is contained in the alias names STEI, STEA, STED, STEPHEN, POSTED, HASTE. The Alias USS is contained in the Alias names ZEUSS,ROUSSEAU, RUSSELL.

To avoid this, name new Aliases and re-name old Aliases according to these guidelines:

1. Make Alias names as unique and individual as possible.
2. Make Alias names long. The maximum length is 15 characters.
3. Do not use variations on the same name: e.g., SNUG, SNUG-SUB1, SNUG-SUB2.

Why do this? If you had an Alias named ZEUSS, and created a new Alias named USS, then all messages addressed to the USS Alias would actually be sent to addresses of the ZEUSS Alias, and NOT to addresses of the USS Alias.

We appreciate your patience. As soon as this problem is resolved, you will be notified. For further information, please contact your SIGNET Support Team.

Individual Modems to be Disconnected at Headquarters

Now that a modem pool service, which provides a direct connection via SIGNET to various bulletin boards and other outside on-line services, is available at Headquarters, SIGNET D workstations can no longer be configured with individual modems. The reasons for this? Cost and security. If, however, your specific needs cannot be met by the modem pool service, a standalone PC (available through STOX for approximately \$800 each) or notebook computer can be set-up to provide the connections you require.

All individual modems at Headquarters, Place Vanier and the Fontaine Building will be disconnected when the affected workstations are installed with SIGNET 1.1.1. The modems will, however, be left with the client, so that they can be used on non-SIGNET workstations that do not process classified or protected-sensitive information. If you have questions about this, please contact SIGNET Support.

Missions are not affected by these arrangements at this time.