

It is noteworthy that the Department's clear policies in this area have come to the attention of major software producers, as a result of which we have been granted a number of privileges which have made it easier and faster for us to support end-users. Breach of those policies could jeopardize the privileges we enjoy, and could also lead to legal action by the copyright holder.

THE QUEEN CAN AFFORD TO BUY HER OWN SOFTWARE PACKAGES.

5.6 TEMPEST in a Nutshell

As noted earlier, unless computer and word processing equipment is specifically identified as complying with Tempest, it may NOT be used to process classified data. Tempest equipment requires special physical safeguarding. This places limits on its location, transportability, and access by non-departmental personnel. Moreover, such equipment is considerably more expensive than non-Tempest versions. The departmental Tempest authority is MIT.

FASTFACTS

The Tempest Classifieds

- Tempest equipment is located in the sensitive area.
- There is no access by non-cleared personnel.
- Maintenance is handled by security-cleared, trained personnel (usually departmental).
- Details of where Tempest equipment is located and how much equipment is there is classified.

5.7 Documentation

The original software or hardware documentation is the only reliable source of complete information about the package or device. Treat your documentation as you would any literary work and keep it handy. It is your main reference, and referring to the documentation can avoid a call for help.

5.7.1 Commercial Software

These books can be pretty tough slogging, particularly if the writing style is dry and obtuse (a common occurrence). There is, however, a knack to reading your documentation.