

Table 1.

SUMMARY OF PROGRAM OUTPUTS AND PERCEIVED EFFECTS

<u>Outputs</u>	<u>Effects</u>
1. Passports issued, renewed, or entries made.	Legalizes the status of Canadians resident or travelling abroad.
2. Official information and advice provided written and verbal (wide variety of governmental matters: citizenship, welfare, veterans, taxation, etc.).	The intended effect of these outputs is that Canadians resident or travelling abroad would receive the same services as they would receive in Canada.
3. Information provided on various local conditions (travel, legal and medical services, etc.).	
4. Documents and forms notarized.	
5. Application forms completed (various).	
6. Information on events taking place in Canada (news in general or changes in legislation).	
7. Assistance provided to persons in difficulty (financial: arranging private transfers)	
(financial: extending government loans) (repatriation arrangements)	
emergencies) (deceased persons: disposal arrangements, shipments, estate protection, liaison with next of kin).	
8. Assistance provided to persons detained: visits, arranging legal counsel, representation with authorities, reporting, liaison with relatives for and comforts.	