

**2.3.10 TO PLAY A LEADERSHIP ROLE IN PROMOTING THE INTERNATIONAL USE OF MACHINE READABLE PASSPORTS AND DEVELOPMENTS IN PASSPORT TECHNOLOGY IN ORDER TO FURTHER THE FACILITATION AND SECURITY OF INTERNATIONAL TRAVEL.**

### **3. ORGANIZATION**

#### **SERVICES PROVIDED**

**3.1 THE SERVICES WHICH THE PASSPORT OFFICE OFFERS ARE:**

**3.1.1 THE ISSUANCE OF PASSPORTS AND THE PROVISION OF SUPPLEMENTARY PASSPORT SERVICES TO CANADIANS;**

**3.1.2 THE ISSUANCE OF REFUGEE TRAVEL DOCUMENTS AND THE PROVISION OF SUPPLEMENTARY SERVICES TO CERTAIN NON-CANADIAN RESIDENTS;**

**3.1.3 THE ISSUANCE OF CERTIFICATES OF IDENTITY AND THE PROVISION OF SUPPLEMENTARY SERVICES TO CERTAIN NON-CANADIAN RESIDENTS;**

**3.1.4 THE OBTAINING OF OFFICIAL VISAS FROM FOREIGN MISSIONS ON BEHALF OF HOLDERS OF DIPLOMATIC AND SPECIAL PASSPORTS TRAVELLING ABROAD; AND**

**3.1.5 THE PROVISION OF ASSISTANCE TO MISSIONS ABROAD IN RESOLVING CONSULAR PROBLEMS WHERE RESIDENTS OF CANADA ARE REQUIRED TO DEPOSIT FUNDS OR PROVIDE INFORMATION IN SUPPORT OF A REQUEST FOR CONSULAR ASSISTANCE ABROAD.**