

WIN Fast Forward...

Do you want to help us improve WIN? This is your chance!

We invite you to participate in a project aimed at improving the trade information systems used by our overseas commercial sections.

WIN Fast Forward is all about delivering trade information systems that will work in the missions. Specifically, we want to ensure that our trade officers and commercial assistants have trade systems that support them in their work. Your feedback will bring us one step closer to delivering a system that will meet your information needs.

The essence of this project is a thorough consultation process, moderated by PricewaterhouseCoopers, that deals with the information requirements and systems of the Trade Commissioner Service.

This consultation process will lead to the development of a blueprint for trade systems, which in turn, will serve as a road map for information technology renewal for the TCS.

So what is this blueprint, you ask? It is a document written in plain English that describes an information technology framework to support the work of the trade officers. It takes into account:

- our service commitment to our clients
- how we serve our clients — from both the employee and client's perspectives
- supporting information and systems
- future service delivery scenarios

We need your help in determining the future direction of WIN Exports. This is your chance to tell us where to go.

For further information, please contact Francis Uy, Deputy Director, Intelligence Management Team (TCE) at 996-1907.

How WIN has Evolved

