



WHAT SHOULD I DO IN AN EMERGENCY?

ISRG is responsible for developing and implementing all procedures, orders and instructions for any situation that may affect either the safety or protection of personnel or sensitive information and assets in the LBP Building. ISRG is also responsible for employee training and the supervision of any security standing orders during an emergency situation, threats of fire, bomb incidents, demonstrations, or disturbances.

WHAT ARE THE BUILDING EMERGENCY PROCEDURES?

Simple emergency procedures have been developed for the LBP Building and are available in the Manual of Security Instructions and in the booklet entitled "Emergency Procedures, Lester B. Pearson Building". These procedures are designed to provide a prompt, coordinated and effective response to a wide variety of operational emergency situations, including a fire alert, a medical emergency or a significant building emergency.

You should take time to read and consider these procedures.

WHAT IS THE PEARSON BUILDING CONTROL CENTRE?

The Control Centre monitors all of the security and fire alarms in the LBP Building and the Red Emergency Telephone system. The Centre is located on the ground level of Tower B and is operated 24 hours a day by a bilingual staff of trained members of the Canadian Corps of Commissionaires who are familiar with every aspect of the building. The Commissionnaires can communicate throughout the building during both regular work hours and silent hours. The emergency voice communication system is managed from the Centre and has over 100 red emergency telephones installed throughout the building. The Centre also has a complete set of building floor plans and keys.

If the Centre staff receive notification of an emergency, they will contact all required emergency response services including:

- Municipal and Regional Emergency Response Services; and
- Building Emergency Organization.