

HARDWARE (FASTENERS)
COUNTRIES OF ORIGIN
AND
RESPONDENTS' LEVEL OF SATISFACTION

COUNTRY	LEVEL OF SATISFACTION					TOTAL NO. RESPONDENTS	AVERAGE
	1	2	3	4	5		
Argentina			1			1	3.00
Brazil			1	1	1	3	4.00
Canada			1	1	2	4	4.25
China		1	1	2	2	6	3.83
Far-East				1	1	2	4.50
France					1	1	5.00
Hong Kong				1	1	2	4.50
India				1	1	2	4.50
Italy			1		1	2	4.00
Japan			3	14	18	35	4.43
Malaysia					1	1	5.00
Netherlands					1	1	5.00
Philippines		1				1	2.00
Poland			1			1	3.00
South Africa					1	1	5.00
South Korea			5	8	4	17	3.94
Sweden					1	1	5.00
Switzerland				1	2	3	4.67
Taiwan		2	6	13	6	27	3.85
West Germany				1	4	5	4.80
TOTAL	0	4	20	44	48	116	

levels of satisfaction:

- 1 = low
- 2 = somewhat low
- 3 = neutral
- 4 = somewhat high
- 5 = high