

INVESTING AND DOING BUSINESS WITH CANADA

Workers' Compensation	39
Collective Bargaining	39
Apprenticeship and Trade Qualifications	39
Foreign Personnel	39
CHAPTER 10 — CONSUMER PROTECTION	41
Packaging and Labelling	41
Product Standards and Codes	42
Environmental Law	42
Real Estate Development	43
CHAPTER 11 — GOVERNMENT SERVICES FOR BUSINESS	45
International Trade and Investment Development	45
Industry Canada (IC)	45
Canadian Business Service Centres	46
Government Support to Industry for Research and Development (R&D)	46
Financial Services	46
Regional Development Programs	47
Business Immigration Program	47
Section 3 — Infrastructure	49
CHAPTER 12 — HUMAN RESOURCES	51
Post-Secondary Educational Institutions	51
On-the-Job Training	52
Cooperative Training	52
Apprenticeship and Internship Training	52
Distance Education	52
Government Human Resources Development Programs	52
CHAPTER 13 — COMMUNICATIONS	55
The Regulatory Environment	55
Telecommunication Networks	56
The Information Superhighway	56
Canadian Network for the Advancement of Research, Industry and Education	57
CHAPTER 14 — TRANSPORTATION	59
Deregulation	59
Transportation Networks	59
Logistical Services	61
North-South Connections	61
CHAPTER 15 — RESEARCH AND DEVELOPMENT (R&D)	63
The R&D Tax Incentive System	63
Industrial R&D	64
University R&D	64