

The breakdown of requesters, below, is not clearly indicative of end users. They must be inferred from information provided with the access to information request. The breakdown is as follows:

Media	105
Academic	6
Business (including professional requesters)	117
Organizations (including Members of Parliament)	107
Public	102

The costs identified in Annex A indicate estimated salary and operations budget.

Complaints

Of the 97 complaints received during the year by the two Commissioners' Offices concerning the Department, 71 were under the *Access to Information Act*.

Twenty-four of the complaints under the *Access to Information Act* concerned delays (up from 14 in the previous year). Upon investigation, 45 of the access to information complaints were considered to be well-founded, 16 were judged to be not substantiated and 4 were discontinued.

Applications to the Federal Court

During 2000-2001, there was one new application filed pursuant to section 41 of the *Access to Information Act*.

Designation Order

A current list of officials, by title, who have been designated by the Minister to exercise powers under the *Act* is located at the end of this report, as Annex B.