

CANADIAN FOREIGN SERVICE INSTITUTE BUSINESS PLAN, 1994-1995

PART I: PERSPECTIVE ON THE INSTITUTE

1. MANDATE:

The Canadian Foreign Service Institute (the Institute) ensures the provision of relevant learning activities, and organization development advice and services to meet the needs of management and employees of the Department of Foreign Affairs and International Trade (DFAIT) and, on a cost recovery basis, provides training services to other clients with involvement in the conduct of Canada's international relations.

2. VALUES AND OPERATING PRINCIPLES:

The values of the Institute are: relevance, service orientation, professionalism, cost effectiveness, effective communication, leadership, and a shared vision.

These values are applied at the Institute by way of the following operating principles. Our work supports DFAIT foreign policy mandate. We are responsive to our clients' requirements. We care about details. Development and training of our staff to the highest standard is a priority and we provide them with challenging opportunities and recognition. Services are provided competitively including full cost recovery of services to non-departmental clients. We maintain vertical and horizontal communication, both internal and external to the Institute. We are committed to promoting teamwork through a shared vision of the role of the Institute.

3. THE LEARNING VISION:

The Canadian Foreign Service Institute will be the Canadian centre of excellence for training in the conduct of international relations and in the delivery of foreign language programs. The Institute will be the primary source of advice and training in leadership, management and organization development within DFAIT. The Institute will make a meaningful contribution to departmental and public service management through a clear and unique role, recognized both in Canada and abroad. In cooperation with DFAIT management, the Institute will generate long-term policy for human resource, organization and management development. The Institute will be an instrument of foreign policy, a vehicle through which Canada communicates its values and influences others.