

Defence of library

I believe that Lynne Shalom would appreciate a response from the Library to her letter captioned, "Library Service Terrible!" in the issue of October 18, 1979.

I will deal with her complaints in the order stated.

Line-ups for Library Cards are to be expected at certain times. However, they were greatly reduced during this year's distribution operation due to a review of the procedure by Staff following and thanks to dialogue between the Library and students R. Read and C. Bhat-tacharya.

Ms. Shalom will be glad to know that her Library Card has been ready for some time for her to pick it up.

The Library's part-time funds have been greatly reduced by the University Administration and the Libraries cannot, therefore, be kept open during low-use periods such as Friday and Saturday evenings and Saturday and Sunday mornings. Because the Rutherford South Study Hall is heavily used strong efforts are being made to set up additional study space elsewhere on the Campus. Until such space is ready, a portion of the second floor of Rutherford South has been opened up temporarily on weekends to supplement the Study Hall space. Presently, some other University buildings have designated rooms for evening study.

If Lynne Shalom pursues her university career to fourth year honour or graduate status she will realize the need for reserved study carrels close to her source materials. These carrels, of course, may be used by anyone when the carrel

holders are not in them.

We apologize to Ms. Shalom for any time consuming line-ups of which she has been the victim if they were caused by certain difficulties with new circulation equipment which are expected to be cleared up soon.

We have tried the fast express charge-out system at the Circulation Desk informally but it has not worked particularly better because a person who is there to charge out one book may also request a renewal or a search on a book that he is unable to find, or other types of problems may arise while charging the book. However, we are going to take another look at the

method. The Library is also looking at other ways of streamlining the charge-out process which is certainly in need of improvement.

We thank Ms. Shalom for giving the Library a reason for taking yet another critical look at its service, and it is to be hoped that her dissatisfaction with her initial Library contacts does not turn her away from the opportunity to receive the good general library service experienced by thousands of other Students.

Norma Freifield
Head, Circulation Services Division
University of Alberta Library

Cafeteria staff rude

I wish to complain about the absolutely uncalled for rudeness of the SUB cafeteria staff. On October 18, 1979 I made the dreadful mistake of serving myself Cream of Celery soup from a container clearly marked Green Pea. Lo and behold, but I didn't realize until I sat down to eat, that I indeed had not Green Pea soup. Well I made the mistake of taking it back and asking for a refund which I should honestly say I received I also received several rude jokes and remarks from four cafeteria staff members who happened to be seated at the next table and were engaged in a conversation about the "idiot" who brought back his soup. Accompanied I might add by several knowing glances over their shoulders. Now soup is only forty cents, but I paid for Green Pea and that's what I wished to eat. These ladies may not like it but we students

pay their salaries and we in no way deserve their rude service nor their obvious lack of tact.

Allain Demers
Speech Pathology and
Audiology III

LETTERS

Letters to the *Gateway* should be a maximum of 250 words on any subject (if they are not, we may adopt the *Edmonton Sun* editorial policy!). Letters must be signed and include faculty, year and phone number. Anonymous letters will not be published. All letters must be typed. We reserve the right to edit for libel and length.

SU president explains executive acts

Dean speaks

I would like to respond to the accusations which have been levied towards the Executive Committee in the recent issues of the *Gateway* regarding the position of Vice-President (Finance and Administration).

To begin with, it seems that both Gordon Turtle (Oct. 18 editorial) and Ken Daskewech (Second Wind Oct. 23) feel that the Executive committee was slow to "take action" in dealing with the unsatisfactory situation surrounding Kyle Peterson. Allow me to respond.

Due to the existing change-over date (April 1) the month of April is largely a lost cause for the Executive members. In addition to suddenly having the responsibilities of the Students' Union, considerable time is spent studying for final exams in an attempt to salvage the remains of our courses.

It is during the month of May, then, when the members of the executive can really begin to feel comfortable in their positions. In his editorial, Mr. Turtle himself admits that it takes "at least" a month before one can manage to have one's position under control.

It was at the Students' Council meeting at the end of May when a notice of motion of non-confidence in Mr. Peterson was made. At the subsequent Students' Council meeting the motion of non-confidence (the first of a necessary three such motions to remove anyone from office) was passed. At the Council meeting one week later (July 3), Mr. Peterson turned in

his resignation. That's procrastination?!

On the other hand, Mr. Turtle and Mr. Daskewech feel that we were too *hasty* in appointing Glen Gallinger. Again, allow me to respond.

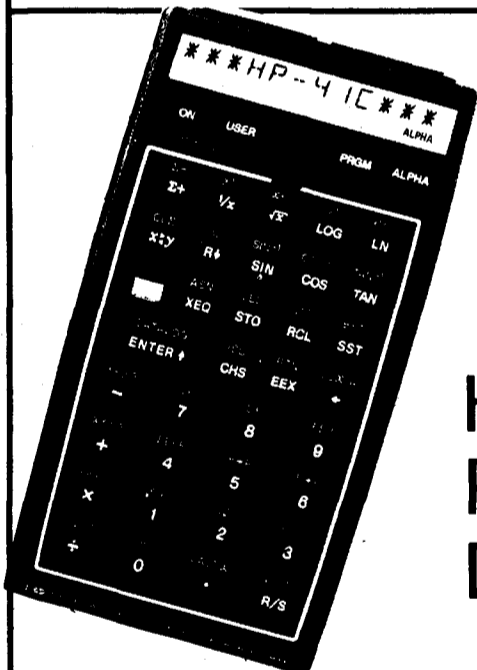
After Mr. Peterson's resignation the position of Vice-President (Finance and Administration) remained open for a full six weeks. During that period of time a concerted effort was made to advertise and solicit applications for that position. If the appointment had been postponed any further it would have been just as well to wait for a byelection in September.

However, several reasons (including the personnel and financial situations at the time), it was felt to be advantageous to appoint an interim Vice President (Finance and Administration).

Lastly, the quotas that were attributed to members of the executive in recent articles concerning problems with the Administration Board, were made in response to questions put forth by a *Gateway* reporter. At no time was there any intention on the part of the Executive to maliciously or unfairly damage Mr. Gallinger's election chances.

Furthermore, there was certainly not any conscious effort by the Executive in making the above mentioned statements, to "dis-avow...responsibility for Administration Board affairs", as Mr. Daskewech has charged.

Dean Olmstead
S.U. President




**HEWLETT
PACKARD
DAY**

**October 30, 1979
11:00 - 3:00**

Come and see demonstrations of the new HP41C Calculator along with all other HP models.

AT
The
University of Alberta
Bookstore
(in the Students' Union Building)



The Students' Union Refugee Committee
in co-operation with the
Graduate Students Association
present a

**HALLOWEEN
COSTUME PARTY**

open to all students and guests

in the Power-Plant Lounge
**Wednesday Oct. 31
8 PM**

**Admission (minimum donation): GSA Members \$1
non-members \$2**

Prizes For Best Costumes

Show your support for the Students' Union Refugee Committee!

**-Bake Sale in SUB Friday October 26, 10:00 AM
-Full Committee meeting Monday, October 29,
12:00 Noon, 270 A SUB. Everybody welcome.**