

2. GENERAL WORKING CONDITIONS

- 2.1 Has a comprehensive procedure for handling individual racial complaints of employees on a non-discriminatory basis been established?

Procedure is, or is being, established (describe):

ALWAYS HAVE DIRECT ACCESS TO
MANAGEMENT

- 2.2 Have all employees been informed of their rights under a single grievance and disciplinary procedure which applies equally to all races? If not, please explain:

YES

- 2.3 Have work committees or liaison committees representing black employees been set up? If so, please describe; if not, please explain:

NOT REQUIRED