

commence only after approval of the final questionnaire in both English and French has been given.

2.4 Data Collection

All data collection for the Angus Reid Group is conducted through the national network of field offices. The Angus Reid Group maintains one of the largest exclusively owned and operated field divisions in Canada. Angus Reid Field employs a full-time National Director (located in Winnipeg), and full-time field coordinators and supervisors in each field centre.

2.5 Telephone Interviewing Capabilities

Nationally, the Angus Reid Group maintains 125 telephones and over 350 interviewing staff. Angus Reid Group field centres are located in seven major population centres across Canada including Montréal, Ottawa, Toronto, Winnipeg, Edmonton, Calgary and Vancouver. In addition, Angus Reid Field has a demonstrated capacity to conduct survey research in both official languages and maintains fully bilingual interviewing centres in Montréal and Ottawa, in addition to bilingual interviewing staff in Toronto and Winnipeg. All interviewing staff in its Montréal phone centre. Interviewing is fully supervised and carefully monitored to ensure consistency in data collection.