

We will:

- continue Locally-Engaged staff training and outreach in Canada

Leaders: Peter MacArthur and Louise LaRocque

Starting: Fall, 2001

- continue 3rd country regional and in-Canada sector-specific training in conjunction with major business events, together with the Geographic Branches

Leader: Robert Déry, Market Support Division

Starting: Fall, 2001

- continue to offer "Effective Relationship Management" soft skills training to selected posts based on six successful pilots involving 100 employees in March 2001

Leader: Ken Sunquist

Starting: Fall, 2001

- offer a Virtual Campus course introducing the New Approach for Trade staff abroad, in cooperation with the Canadian Foreign Service Institute

Leader: Peter MacArthur

Starting: Fall, 2001

- provide training on virtual library tools and selected Intranet resources (Economist Intelligence Unit, Canadian Trade Index, etc), together with Corporate Services Branch

Leader: Pierre Sabourin

Starting: Spring, 2002

- continue WIN Online training by request

Leader: Pierre Sabourin

Starting: ongoing