

opportunities. Moreover, that commitment to partnering together to meet objectives is from the top, i.e., Ambassador/Head of Mission.

- Training should be integrated over the next 3-6 years with specific programs for retraining, advanced training and training for new mission staff and clients.
- Support procedures should be implemented in the form of either the return of the trainer three or four times or access to a constant external source (TBD) as needed.
- Use both the brochure (Recommendation #2) and the manual (Recommendation #3) as the information pieces. Accompany these pieces with a letter of explanation providing guidelines on how and when to use both pieces.