

will appear on your screen. This cryptic message is sufficient to describe the nature of the failure to someone familiar with the codes. Write the message down, then call the Microcentre for service.

FASTFACTS

The Keyboard Connection

- If the message contains the numbers 300 or 301, there is one other thing you can check. Make sure that the keyboard connector is securely plugged into the system unit. Again, if this does not solve the problem, call the Microcentre.

3.1.4 You Need Supplies

The Department maintains a stockroom for computer supplies. Some of the available items include:

- 5.25 inch diskettes - 360K (DD) and 1.2MB (HD),
- 3.5 inch diskettes - 720K and 1.4M,
- Tapes for Everex tape drives,
- Computer paper in various sizes,
- Ribbons and printwheels for standard printers,
- Anti-static mats,
- Laser printer supplies (for HP products) including toner cartridges,
- Plotter pens (for HP products), and
- Power Bars.

FASTFACTS

Stockroom Vital Statistics

Location:

B Tower Basement, Room BG-131

Hours of Operation:

Monday to

9:30 – 11:30

Thursday:

13:30 – 15:30

Friday:

9:30 – 12:00

Telephone:

992-8643

3.1.5 You Need Training

The Department offers scheduled courses in microcomputer operations and applications training. The person to contact is Mr. Serge Charbonneau at 995-9931. Mr. Charbonneau is a member of the Training and Development Division (APF) located on D2. Call him for course information and schedules.