

- . That a more active role be taken in improving the public's awareness of potential travel problems through such mechanisms as travel bulletins and a "hot" line.

In making this recommendation it is noted that it is important to launch the process and that the changes in delivery will probably be a series of adjustments as opposed to major organizational changes. Such a process should include expanded consultations with organizations in the private sector offering related services and other like-minded agencies or countries such as the United States. The growing restraints in resources can be expected to lead to significant modification in EAITC's global network of missions. The need for representation which is already provided in many tourist areas and smaller countries beyond the main missions by honorary consuls can be expected to increase. In recent years EAITC has increased the number of honorary consuls to 50 to meet this demand, Also the Department has developed reciprocal arrangements for providing consular services with Australia in some 12 locations. Time did not permit the kind of thorough investigation required to deal effectively with the relative merits of these arrangements during the Evaluation. However it is clear that there is a need to develop innovative ways of providing consular services. Therefore it is recommended:

- . That JID continue to explore and develop innovative ways of delivering consular services.

In making this recommendation it is noted that it is important to launch the process and that the changes in delivery will probably be a series of adjustments as opposed to major organizational changes. Such a process should include expanded consultations with organizations in the private sector offering related services and other like-minded agencies or countries such as the United States.