## Unemployment Insurance Act

office. There was an attitude of efficiency in that kind of a system.

Today we have a different technology in society and the way in which the government is bringing those two systems together, I think, is destroying the manpower system. In the unemployment insurance system we have a computer-organized system really. We have a staff in the UIC offices who are systems oriented. They think in terms of systems and computer cards. The people who happen to be on unemployment insurance, the unemployed, are simply cases with which they have to deal in the course of their day's duties. However, the manpower people, particularly in the last years, have been people oriented rather than systems oriented. When you bring together the two offices, the UIC trained people and the manpower trained people, you have a collision course in those offices.

#### • (1550)

The UIC trained people, who have been systems oriented and computer oriented, are gaining the ascendancy in manpower offices. The irony is that the people who are supposed to be people oriented are computer card oriented. The poor, unfortunate unemployed people coming into the manpower offices expecting to meet a human face are being confronted with people who are systems oriented. The extent to which manpower offices in the last two years have been dehumanized cannot be measured. People coming into those offices have sensed an entirely different shift of attitude toward them in the last two years since the coming together of those two systems. That is the first point.

The second point deals with people working in the manpower offices and what happens to them as the people who have been in the UIC section have gained the ascendancy. The irony is that the people oriented officials in manpower who have had a sensitivity to the unemployed have tried counselling programs and tried to meet the needs of those unemployed, because they are not systems oriented people, are being shunted aside and being dealt with in the most Machiavellian way. The guillotine is falling on them. Think of what happens to these people in terms of their dignity and self-respect.

Let us consider the example of a manpower official who is 55 years old. He has done an incredibly good job in meeting the needs of the unemployed in the area. He has a human face. He has been trying to have a human approach to the unemployed who come to that manpower office. Now comes the golden-haired boy out of the UIC stream. Because he knows the boys at the top in the UIC system, he is the guy who is the frontrunner now. Imagine the 55-year-old man now having to compete for his own job after having been in the job for five, ten, 15, 20 years. Think of what that does to the dignity of that one official.

I can tell hon. members that the morale problem in manpower offices is facing a dimension it has not faced in years. Resignations and transfers are coming in from the manpower section. They are moving out of the system because they cannot stand the dehumanized approach that is being intro-

duced in the manpower centres. Rather than face the continuing ignominous treatment they are getting as the two systems are coming together, they transfer out of the system.

Think of the individual who is now having to compete for his own job, knowing full well that the job description has now been so redirected that the person who is already pre-chosen is going to win, and he is out in the cold. What does that do to him? This is what is happening in the system.

Money, manpower and human spirit are being wasted because of the callous way in which these two systems are being brought together. We have a manpower-unemployment insurance system which is calculated to help the people who are unfortunate now making their own employees victims of the clash that is going on in the combining of those two offices.

As the hon, member for South West Nova indicated, this motion is going to pass this afternoon, but it is going to pass in a very deficient way. It is not meeting the needs of Canadians, and we will live to regret that.

Hon. Stanley Knowles (Winnipeg North Centre): Mr. Speaker, if there are no other members who wish to speak in this debate, we in this party are prepared to consider the debate on third reading concluded. We made it clear at second reading, in the standing committee and at this third reading stage, that we are opposed to the bill. We want to register that opposition by a vote against it. I tell my hon. friend who preceded me, therefore, that the bill will not pass this afternoon, although it may pass when it does come to a vote.

As I say, we would like to have a vote on the motion for third reading. However, there is an understanding among the House leaders that any votes requested today will be deferred to some time next week, on a day to be negotiated. That being the case, if Your Honour will put the question, we will shout "Nay". There are at least five of us here to stand and request a recorded vote. I believe the other House leaders will agree with me that we are prepared to defer that vote to some day next week.

### Mr. Baker (Nepean-Carleton): Agreed.

### [Translation]

Mr. Eymard Corbin (Madawaska-Victoria): Mr. Speaker, I would need only 30 seconds. I do not want to delay the business of the House, and I do not want to prevent the question from being put. I just want to say—and I will be brief—that I fully endorse what the hon. member for South West Nova (Miss Campbell) said and as far as we, the members of the four eastern provinces, are concerned, this is only the top of the first inning in a game of nine innings. We have no intention of quitting our fight for greater equity as we have done in the past with respect to the unemployment insurance program.

# [English]

Mr. Deputy Speaker: Is the House ready for the question?

Some hon. Members: Question.