

edge, the element of judgment exercised has been completely satisfactory to members of the house.

Mr. AIKEN: I think the only objections I have heard in the house have been in respect of changes made by the members themselves.

Mr. ERVIN: Yes.

Mr. AIKEN: Thank you.

Mr. HOWARD: As you know, at our previous meeting we did not have a verbatim record taken of our proceedings, and as a consequence we do not have on the record the comments which were expressed.

There is something I would like to put to you. I do not do this for the purpose of attempting to cause a war between you and Mr. Buskard. However, Mr. Buskard did make a comment, in respect of the report you prepared, to the effect that you approached it with a preconceived notion that the tape recording system was far superior and that you tailored your studies and investigations to fit that concept. Have you any comment?

Mr. ERVIN: I would not be in this business very long if I approached surveys with a preconceived notion of what I was going to say at the end. It is completely foreign to a management analyst to approach a job on that basis.

Mr. HOWARD: For my benefit and perhaps other members of the committee, would you give us your background in respect of positions you have held, and so on?

Mr. ERVIN: Yes. I have been with the management analysis division for five years. Prior to that I was with the Department of National Defence. I am a senior analyst with the division at the moment.

Mr. HOWARD: What do your areas of expertise include?

Mr. COWAN: What was that word?

Mr. ERVIN: This is jargon.

Mr. HOWARD: It is a word which Mr. Fisher regularly uses and I am still trying to find out what it means.

Mr. ERVIN: There are about 12 areas—I will have to use the word again—of expertise in which sometimes we find ourselves involved. None of us is expert in all of them, but I do claim a better than average knowledge in the field of electronic data processing, work measurement and taping in respect of transcripts, the area of typing and transcribing services. It might be of interest to this committee to know that recently, under my co-ordination, we have completed a series of 14 surveys of transcribing and typing services in government departments, during which time we surveyed the work of over 3,000 stenographers and typists in the Ottawa area. I think we now have compiled more data in respect of transcribing and recording media, including tape recording, and such things, than ever has been done before. I might say this was started prior to the time this survey was undertaken.

Mr. HOWARD: Thank you.

The CHAIRMAN: Are there any further questions?

Before we return to Mr. Buskard again, may I for the moment ask Mr. Frenette to give us a brief idea of the problems he has in the French section of the debates reporting branch.

Mr. PAUL FRENETTE (*Editor, French Section, Debates Reporting Branch, House of Commons*): Shortage, Mr. Chairman.

The CHAIRMAN: What I am trying to get at is that you, as one of the persons very close to the problem, know what it is. So far as members of parliament are concerned, they hear the debates in the house, and the next