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ALWAYS IN SEARCH OF INNOVATIVE WAYS TO EFFICIENTLY SERVE CANADIANS, PASSPORT CANADA LAUNCHES THE PASSPORT ON-LINE FORM.

WHAT IS THE PASSPORT ON-LINE FORM?

The Passport On-Line form is a new way to access Passport Canada's services. This is an interactive form available on the Web. Henceforth, Canadians 16 years of age and older living in Canada can fill in the adult passport application electronically. Then, with the printed and signed application form and the documents supporting their identity, guarantor signature and photos, they can submit their application either in person at a point of service or by mail.

WHO IS ELIGIBLE TO PARTICIPATE?

Only Canadian citizens 16 years of age or older living in Canada and applying for a regular passport are eligible.

WHAT ARE THE BENEFITS OF THIS NEW SERVICE?

- Expands Passport Canada's service delivery mechanisms by adding an electronic service option to the existing channels of service.
- Allows a secure means of initiating the passport application process with the provision of an on-line option.
- Limits omissions and errors usually seen on hard copies.
- Provides a designated counter for clients presenting their application in person, therefore substantially reducing the waiting time.

SECURITY AND CONFIDENTIALITY

Personal information provided on the application form is protected and used in accordance with the provisions of the *Privacy Act*.

We use one of the most secure forms of encryption available in North America which is a typical requirement for web-based services, such as on-line banking or shopping, where securing personal information is a priority.

18232-299(E)
18232-299(F)

TAKE YOURSELF OUT OF THE LINE

PASSPORT ON-LINE

TO LEARN MORE ON THE PASSPORT
ON-LINE FORM, VISIT OUR WEB SITE
AT: WWW.PPTC.GC.CA OR CALL US TOLL
FREE AT: 1-800-567-6868
TTY SERVICES 1-866-255-7655

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