

 **SIGNET (Secure Integrated Global Network)**

*For information, refer to:*

SIGNET Support – Pearson: 944-1776 (Information and Technology Help Line)  
Hours of Operation: Monday to Friday, 7:30 a.m. – 6:00 p.m.  
Standby service is also provided outside of the normal hours of operations for urgent requests only.

SIGNET Support – Bisson: 997-9041  
SIGNET Support – Vanier: 946-9700

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*SIGNET is the infrastructure for the delivery of all departmental information technology services at the user desktop.*

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### **SIGNET Accounts**

SIGNET 2000+ Account Request – Procedures and instructions for obtaining an account are located at:

<http://intranet.lbp/department/sxd/sxd-home/signacc-e.htm> (English)

<http://intranet.lbp/department/sxd/sxd-home/signacc-f.htm> (French)

### **Information and Technology Help Line**

The telephone number 944-1776 will put you in touch with a full line of information management and technology services provided by the Information Management and Technology Bureau (SXD).

1. SIGNET Support and Walk-in Centre
2. Telephone, Voice Messaging and Other Voice Services
3. Library, LISO and Information Services and WinFrame Support
4. Audio-Visual and Presentation Services and Ground Floor Conference Facility Bookings
5. Application and Web Site Development
6. Publications and Other Enquiries

This single window to SXD services is an easy way to get answers to your information and technology-related questions.