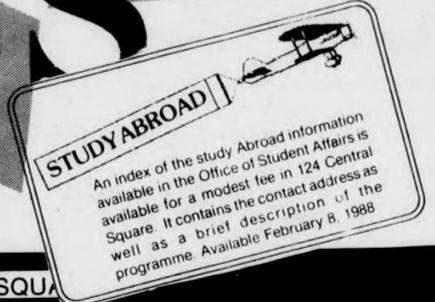


DIRECTIONS



PUBLISHED BY THE OFFICE OF STUDENT AFFAIRS ROOM 124 CENTRAL SQUARE

QUESTIONS? COMPLAINTS? CONCERNS? QUESTIONS? COMPLAINTS? CONCERNS?

In a large and complex institution such as York University, disputes happen and offences occur. Recognizing this fact, York has put in place a network of complaints offices with designated complaints officers to whom all members of York may address their concerns: one in each Faculty and College, one in the library and other service areas, and the University Complaint Centre itself located in the Office of Student Affairs. In Matters of sexual harassment, a special office has been established in the form of the Sexual Harassment Education and Complaint Centre.

The University will soon be putting in place a special officer to deal with race and ethnic relations. In each complaints office, members of the community have an opportunity to express their grievance or problem and to receive not only a patient hearing but guidance, referral, and, where warranted, action. (ranging from formal disciplinary action to corrective administrative measures). Complaints offices guarantee strict

confidentiality in all consultations and ensure that no complaint will proceed unless authorized by the complainant. The University Complaint Centre is located in the Office of Student Affairs at 124 Central Square. In addition to the range of assistance listed above, the University Complaints Centre also keeps a record of all University regulations and procedures affecting students; advises complainants about forms of redress available to them; assists complainants in pursuing the forms of redress preferred; and arranges for the mediation of disputes. A special feature of York's approach is the pursuit wherever possible, of mediation in the resolution of disputes. This approach allows the parties themselves to participate in the resolution and outcome of differences. Mutually satisfactory agreements, with lasting value, often emerge.

For more information, contact your local complaints office or the University Complaint Centre, 124 Central Square, 736-5144.
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"PLEASE PARDON OUR DUST"

DURING EXTENSIVE RENOVATIONS AT THE CAREER & PLACEMENT CENTRE, THE FOLLOWING SERVICES WILL BE AVAILABLE AS USUAL -

- INTAKE INFORMATION SESSIONS
- ON CALL INDIVIDUAL COUNSELLING
- CAREER PLANNING WEEKEND
- VOCATIONAL TESTING INTERPRETATION DAY
- JOB SEARCH WEEKEND
- RESUME CRITIQUE SERVICE
- ON CAMPUS RECRUITING & INTERVIEW TRAINING
- GRADUATE STUDENTS CAREER SERVICES
- EMPLOYMENT INFORMATION & RESOURCES

HOURS WILL BE 10 a.m. - 4 p.m., MONDAY - FRIDAY, OR AS POSTED. THANKS FOR YOUR PATIENCE AND COOPERATION. WE SHALL RESUME OUR USUAL HOURS AND ALL OUR SERVICES AS SOON AS POSSIBLE.

JOHN T. HARRIES
DIRECTOR
N108 Ross 736-5351



QUESTIONS? COMPLAINTS? CONCERNS?

YORK UNIVERSITY COMPLAINTS OFFICES
UNIVERSITY COMPLAINT CENTRE, 124 Central Square, 736-5144

COLLEGES		FACULTIES	
Calumet	736-5098	Administrative Studies	736-5060
Founders	736-5148	Arts	736-5262
Norman Bethune (Residential)	663-5537	Atkinson	736-5221
(Non-Res.)	736-5164	Education (Keele) (Glendon)	736-5004
Stong (Residential)	661-2667	Environmental Studies	736-5284
(Non-Res.)	736-5132	Fine Arts	736-5174
Vanier	736-5192	Glendon	487-6707
Winters (Residential)	736-7082	Graduate Studies	736-5328
(Non-Res.)	736-5142	Law	736-5038
		Science	736-5051

SPECIAL CENTRES
SEXUAL HARASSMENT EDUCATION AND COMPLAINT CENTRE
140 Central Square 736-5500

QUESTIONS? COMPLAINTS? CONCERNS?

Donships 1988-1989

Colleges are now seeking applicants for Residence Donships for the 1988-1989 Academic Year. Interested persons are requested to direct enquiries and / or pick up applications from the following persons:

Mrs. Pam Montoute	222 McLaughlin College	Local 7084
Mrs. Valerie Bruce	275 Winters College	Local 7446
Ms. Agnes Lau	221 Founders College	Local 6919
Ms. Sue Philip	247 Vanier College	Local 2244
Mrs. Janet Waisglass	205C Norman Bethune College	Local 3958
Mrs. Sheila Herbert	313 Stong College	Local 7310

Applications are to be submitted by 12:00 p.m., Friday, February 26th, 1988. Applicants will be advised of decisions on Wednesday, March 30th, 1988.

BE SURE TO CHECK WITH EACH COLLEGE. DEADLINES MAY VARY SLIGHTLY



CENTRE FOR HANDICAPPED STUDENTS ATTENDANT CARE SURVEY

Interested in or concerned about the issue of attendant care? The Centre for Handicapped Students would like to learn more about attendant care needs here at York. If you have a physical disability and are interested in filling out our attendant care survey, please contact: Ilanna Yuditsky, Acting Coordinator, Centre for Handicapped Students, Rm. 101, B.S.B., 736-5140; T.D.D. 736-5263.

THERE'S STILL TIME!!!! THE 1988 YORK STUDENT MURALS COMPETITION: A COMPETITION FOR SITE-SPECIFIC WALL ART

Open to artists working in all media: painting, design photography, drawing, relief sculpture and mixed media. A competition to select three designs for site-specific wall art to be mounted at three sites on the York campus by Fall, 1988. This project is being sponsored by CYSF, the Office of Student Affairs, the Faculty of Fine Arts, and the Department of Physical Plant.

DON'T MISS THIS EXCITING OPPORTUNITY

DEADLINE FOR SUBMISSIONS: 5:00 p.m., MONDAY, FEBRUARY 15, 1988

APPLICATION FORMS AND COMPLETE DETAILS AVAILABLE AT THE CYSF OFFICE, THE OFFICE OF STUDENT AFFAIRS, 124 CENTRAL SQUARE, OR THE FACULTY OF FINE ARTS, VISUAL ARTS OFFICE.