- Cox Cable and HomeServ are operating a joint venture banking, shopping and home entertainment service for 700 customers in San Diego and Omaha. The "Armchair Banking" service offers balance inquiry, interaccount funds transfer, bill payment, transaction review, and information about bank branches and products. Users pay \$5.95 a month and transaction fees of 5 to 20 cents per screen or transaction. HomeServ has encrypted all financial information so an illegal tap would not produce meaningful data.
- The Genesys Group of Ottawa, Canada, has developed a telebanking service for Empire Savings Bank of America. Approximately 50 corporate customers are now testing the service using desk-top personal computers. The service offers cash management, balance enquiries and funds transfer.
- The Chemical Bank's Pronto service in New York has more than 300 subscribers. (It is not standardized to the NAPLPS protocol.)

