

CHAPTER 9 — COMMUNICATIONS AND CULTURE

| | |
|-------------------------------------------|-----|
| Highlights..... | 126 |
| A. Communications Services | 127 |
| Media Relations | 127 |
| B. Foreign Policy Communications | 127 |
| Domestic Communications..... | 127 |
| External Communications..... | 128 |
| International Sports Relations..... | 129 |
| Library Services | 129 |
| C. Trade Communications | 130 |
| D. Trade Communications Abroad..... | 131 |
| International Expositions..... | 131 |
| E. International Cultural Relations | 132 |
| Arts Promotion | 132 |
| Canadian Studies..... | 133 |
| Scholarly Exchanges | 134 |
| International Education | 134 |
| International Exchanges | 134 |
| International Youth Exchange Program..... | 134 |
| Historical Affairs..... | 134 |

CHAPTER 10 — POLICY COORDINATION, MANAGEMENT AND ADMINISTRATION

| | |
|--------------------------------------------------------------------------------------------|-----|
| Highlights..... | 136 |
| A. Policy Development | 136 |
| B. Departmental Management | 137 |
| C. Personnel | 139 |
| D. Inspection and Internal Audit..... | 140 |
| E. Finance, Administrative Services, Budget | 140 |
| Budget | 141 |
| F. Canadian On-Line Secure Information and Communication System | 142 |
| G. Information Resource Management | 142 |
| H. Physical Resources | 144 |
| I. Protocol Services and Diplomatic, Consular and Other Representatives in Canada | 146 |
| J. Federal-Provincial Coordination | 147 |
| K. Security and Intelligence | 148 |

APPENDIX I

| | |
|----------------------------|-----|
| Organizational Chart | 157 |
|----------------------------|-----|

APPENDIX II

| | |
|-----------------------------------------------------------|-----|
| Multilateral Treaty Actions Taken by Canada in 1989 | 158 |
|-----------------------------------------------------------|-----|

APPENDIX III

| | |
|--------------------------------------------------------|-----|
| Bilateral Treaty Actions Taken by Canada in 1989 | 161 |
|--------------------------------------------------------|-----|