
WHERE TO FIND ASSISTANCE

I GOVERNMENT AGENCIES IN CANADA

A. External Affairs and International Trade Canada

Basic export counselling, publications, market studies, information on financial assistance programs to exporters, and a referral service linked to specific trade specialists are available from InfoEx at 1-800-267-8376.

External Affairs and International Trade Canada (EAITC) staff includes experts in a variety of industrial sectors whose aim is to help Canadian exporters in the United States. They can be reached through the U.S. Trade Promotion Division at 613-991-9480 and 613-991-9471.

A branch has been set up to coordinate the implementation of the Free Trade Agreement. For information on the impact of the Free Trade Agreement on your export activities, contact the following EAITC offices:

General information on the Free Trade Agreement:	1-800-267-8376
U.S. tariffs and classification:	613-944-5070
Rules of origin:	613-944-2711
Packaging and labelling:	613-944-2711
Country of origin markings:	613-944-2711
Customs/market access:	613-944-5047
U.S. government procurement opportunities:	613-944-9441
Temporary entry:	613-944-6869

B. Industry and Science Canada

Industry and Science Canada (ISC) maintains a staff of industry specialists whose responsibilities include helping Canadian businesses improve their competitiveness in foreign markets. For more information contact the following ISC offices:

Ottawa 613-952-4782	Vancouver 604-666-0266	Edmonton 403-495-4782	Halifax 902-426-4782
Calgary 403-292-4575	Saskatoon 306-975-4682	Winnipeg 204-983-4782	Charlottetown 902-566-7400
Toronto 416-973-4782	Montreal 514-283-8185	Moncton 506-851-4782	St. John's 709-772-4782

International Trade Centres

International Trade Centres (ITCs) in 13 cities across Canada provide "one-stop" trade services to new and experienced Canadian exporters.

The centres, operated jointly by EAITC and ISC, are staffed by experienced commercial officers who provide a wide range of services to companies seeking export counselling, export financing, export publications, participation in international trade shows and missions, technology transfer and joint ventures with foreign investors.