

freight firms, customs house brokers, surface forwarders, freight consolidators, motor carriers, rail intermodal, shippers' associations, steamship lines, and warehouses.

#### PHYSICAL DISTRIBUTION MANAGEMENT TEXTS

- Bowersox, Donald J. Smykay, Edward M., and LaLonde, Bernard J. Physical Distribution Management. Toronto, Ontario: Collier-MacMillan Canada Ltd., 1983
- Heskett, James L., Glaskowsky, Nicholas Jr., and Ivie, Robert M. Business Logistics. New York: Ronald Press Company, 1973
- Taff, Charles A. Traffic and Physical Distribution. Georgetown, Ontario: Richard D. Irwin, 1978.

#### AIR TRANSPORT

- Air Cargo Guide

Official Airline Guides, Inc. tel: (312)654-6000  
2000 Clearwater Drive  
Oak Brook, IL 60521  
\$85.95 per year plus shipping including quarterly supplement.

This monthly guide contains complete world wide information on the commercial air cargo industry. It includes domestic and international cargo flights, special cargo services, restricted articles, labelling information, local and toll-free phone numbers, etc.

- Air Cargo From A to Z

Air Transport Association of America tel: (202)626-4000  
1709 New York Avenue, N. W.  
Washington, DC 20006  
Charge: free

This document features a glossary of air freight industry terms, including accessorial charges and storage, zones used in establishing rates for priority mail packages moved by air, and types of air freight containers. The booklet also includes a section on packaging tips.

- IATA Air Waybill Handbook

International Air Transport Association tel: (514)844-6311  
Publications Assistant  
2000 Peel Street  
Montreal, Quebec H3A 2E4  
Charge: \$16.56